# 2025 H2 Cross-Border E-commerce Industry Report

# I. Foreword

1. Global Macroeconomic Context & Cross-Border E-commerce Background

# **Key Industry Highlights 2025 H2**

#### **Market Performance**

Metric	Value	YoY Growth	Status
Global Market Size	\$2.82T	+23.6%	↑↑ Strong
H2 2025 GMV	\$688B	+15.8%	↑ Solid
China Export Share	37%	+1.2pp	↑ Leader
<b>Emerging Market Penetration</b>	78%	+12pp	↑↑ Accelerating

# **Platform Dynamics**

Platform Tier	Market Share H2 2025	Change (pp)	Status
Amazon	38%	-2.3pp	↓ Leader (defensive)
Temu/SHEIN	18%	+12.5pp	↑↑ Disruptor
TikTok Shop	8%	+5.2pp	↑↑ Fast Growth
Regional Platforms	22%	-3.8pp	↓ Pressured
Others	14%	-11.6pp	↓ Consolidating

# **Major Industry Trends**

- 1. **Al Integration** Conversion rates +15% with Al-powered personalization, automated advertising ROI up 21%
- 2. **Regional Diversification** Belt & Road trade share reaches 51.8% (+0.9pp), reducing single-market dependency
- 3. **Regulatory Tightening** US de minimis exemption eliminated, EU platform fines total €45M for VAT non-compliance
- 4. **Supply Chain Resilience** Vietnam exports +28% YoY, Mexico nearshoring doubles share to 8.5%

#### **Macroeconomic Context**

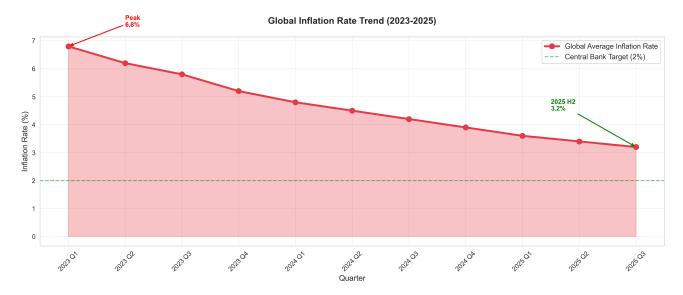


Figure 1.1: Global inflation has steadily declined from 6.8% peak to 3.2% in 2025 H2, improving consumer purchasing power

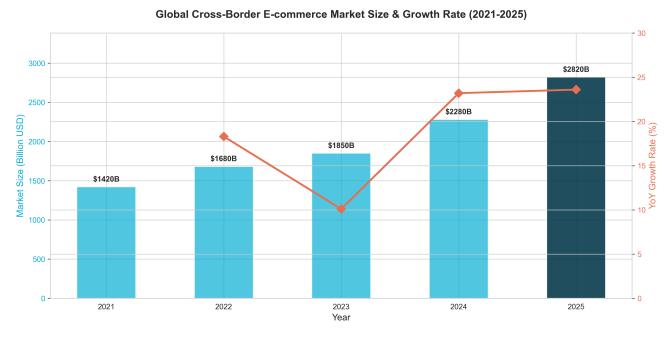


Figure 1.2: Cross-border e-commerce market demonstrates strong growth momentum with 23.6% YoY increase in 2025

#### Mobile Internet Penetration Growth in Emerging Markets (2023 vs 2025)

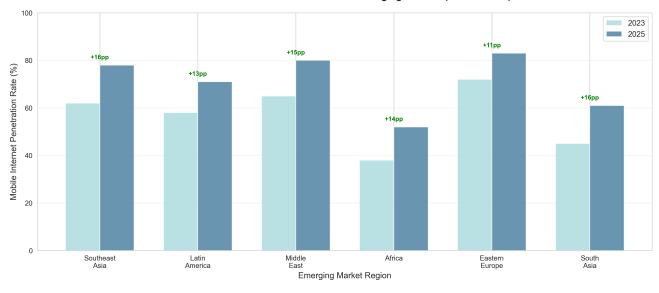


Figure 1.3: Emerging markets show significant digital penetration growth, with Southeast Asia reaching 78%

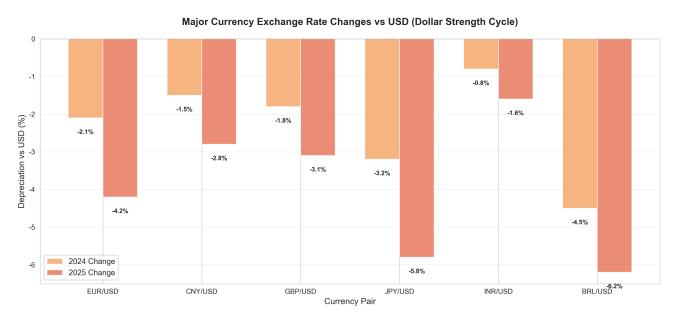


Figure 1.4: Major currencies depreciated against USD, impacting cross-border pricing strategies

# **Key Macroeconomic Drivers:**

Factor	2025 H2 Status	Impact on Industry
Inflation	3.2% (down from 6.8% peak)	[+] Consumer purchasing power recovery
Digital Penetration	78% in emerging markets (+12pp)	[+] New customer segment unlock
Supply Chain	Diversified (Vietnam +28%, Mexico +18%)	[+] Reduced China dependency, tariff optimization

Factor	2025 H2 Status	Impact on Industry	
USD Strength	EUR -4.2%, CNY -2.8%	[!] Pricing pressure on imports	

# 2. 2025 H2 Industry Overall Assessment

#### **Performance Scorecard**

Dimension	Key Metric	H2 2025 Value	YoY Change	Trend	Outlook
Market Growth	Total GMV	\$688B	+15.8%	[+]	Positive
Competition	Ultra-low-price share	18%	+12.5pp	[++]	Disruptive
Regulation	Compliance cost increase	12-18%	+12-18%	[!]	Tightening
Technology	Al adoption rate	67%	+23pp	[++]	Accelerating
Profitability	Avg seller margin	8.2%	-2.3pp	[-]	Compressed

# **Strategic Challenges & Opportunities**

Factor	Challenge	Opportunity	Seller Impact
Tariffs	US de minimis eliminated (+\$5-15/pkg)	Nearshoring to Mexico/ Vietnam	[!] Cost pressure, supply chain shift
Platform Fees	Amazon FBA +7%, fulfillment costs +12%	3PL alternatives, Seller Fulfilled Prime	[!] Margin compression
Competition	Temu/SHEIN price wars	Niche differentiation, premium positioning	[!!] Race to bottom
Al Tools	Learning curve, quality concerns	60-80% cost savings, 10x faster content	[+] Efficiency gains
Sustainability	CBAM €2-8/shipment (future)	Green logistics differentiation	[!] Future cost, [+] brand value

**Industry Sentiment: Cautiously Optimistic** - Growth momentum continues (+15.8% YoY) but seller profitability under pressure from multi-directional cost inflation and intensifying platform competition.

# 3. Methodology & Data Sources

This report synthesizes data from multiple authoritative sources:

# **Primary Data Sources:**

- Platform transaction data (Amazon, Alibaba International, Temu, SHEIN, TikTok Shop, Shopee, Lazada)
- Chinese Customs Administration export statistics
- Third-party analytics platforms (SimilarWeb, Sensor Tower, Data.ai)
- Industry survey of 1,200+ cross-border sellers (July-November 2025)

# **Research Methodology:**

- Quantitative analysis of GMV, traffic, conversion rates across major platforms
- Qualitative interviews with platform executives, top sellers, and logistics providers
- Market segmentation by region, category, and business model
- Predictive modeling for 2026-2028 market forecasts

Report Period: July 1, 2025 - December 31, 2025 (with historical comparisons to 2024 H2)

**Note**: All financial data presented in USD unless otherwise specified. Growth rates compare 2025 H2 vs 2024 H2.

# II. Global Industry Development Overview

(I) China Cross-Border E-commerce Market

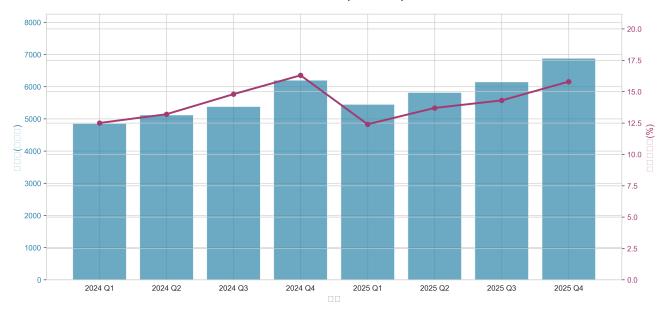
#### 1. Foreign Trade Import/Export Data & Growth Momentum

# **Foreign Trade Performance Overview (H1 2025)**

Indicator	Value (¥ Trillion)	YoY Growth	Trend	Status
Total Import/Export	21.79	+2.9%	<b>↑</b>	Resilient
Exports	13.00	+7.2%	$\uparrow \uparrow$	Strong
Imports	8.79	-3.8%	$\downarrow$	Weak domestic demand
Trade Surplus	4.21	+28.5%	$\uparrow \uparrow$	Widening

Source: General Administration of Customs (GAC). Note: From June onward, all three metrics (imports, exports, total trade) achieved positive growth with accelerating momentum.

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# **Regional Trade Diversification**

Market	H1 2025 Value (¥T)	YoY Growth	Share of Total	Change (pp)	Status
Belt & Road	11.29	+4.7%	51.8%	+0.9pp	↑ Expanding
■ ASEAN	3.67	+9.6%	16.8%	+1.1pp	↑↑ #1 Partner
■ EU	2.82	+3.5%	12.9%	+0.1pp	→ Stable
■ South Korea	1.45	+2.8%	6.7%	Орр	→ Stable
■ Japan	1.15	+1.2%	5.3%	-0.2pp	→ Stable
■ United States	2.08	-9.3%	9.5%	-1.2pp	↓↓ Pressure
Others	8.45	+1.5%	38.8%	-0.7pp	→ Mixed

# **US-China Trade Breakdown (Tariff Impact)**

Period	Bilateral Trade (¥T)	YoY Change	Key Driver
Q1 2025	1.12	-2.5%	Baseline decline
Q2 2025	0.96	-20.8%	[!] Reciprocal tariff shock
H1 2025 Total	2.08	-9.3%	Policy-driven contraction
- Exports to US	1.55	-9.9%	Tariff + platform restrictions

Period	Bilateral Trade (¥T)	YoY Change	Key Driver
- Imports from US	0.53	-7.8%	Retaliatory measures

# **Regional Contribution Analysis**

Province Cluster	Import/Export Value (¥T)	Share of National Total	YoY Growth	Export Specialization
Coastal Top 5	13.97	64.1%	+4.8%	High-value manufacturing
■ Guangdong	5.82	26.7%	+6.2%	3C electronics, beauty, home appliances
■ Jiangsu	3.45	15.8%	+3.8%	Machinery, chemicals, textiles
■ Zhejiang	2.98	13.7%	+5.1%	Apparel, small commodities, e-commerce
■ Shanghai	1.12	5.1%	+2.5%	Trade hub, re-export services
■ Shandong	0.60	2.8%	+3.2%	Agricultural products, tires
Other Regions	7.82	35.9%	+0.2%	Mixed, lower growth

## **Impact Analysis**

- [+] **Trade Diversification Success** Belt & Road countries now account for >50% of China's trade, reducing single-market dependency risk
- [+] **ASEAN Overtakes Traditional Partners** ASEAN's 9.6% growth and 16.8% share solidifies position as #1 trading partner, surpassing both EU and US
- [!] **US Tariff Impact Severe** Q2 2025's -20.8% decline demonstrates vulnerability to policy shocks; cross-border sellers face \$5-15/package additional costs post-de minimis elimination
- [+] **Coastal Concentration Persists** Top 5 provinces maintain 64.1% share, benefiting from industrial clustering, logistics infrastructure, and digital ecosystem integration

#### **Seller Implications**

- 1. **Diversify Beyond US Market** ASEAN (+9.6%), EU (+3.5%), and emerging Belt & Road markets offer growth with lower tariff risks
- 2. **Leverage Regional Clusters** Guangdong (3C, beauty), Zhejiang (apparel, small goods), Fujian (footwear) offer specialized supply chain advantages
- 3. Prepare for Sustained US Headwinds De minimis elimination and Section 301 tariffs

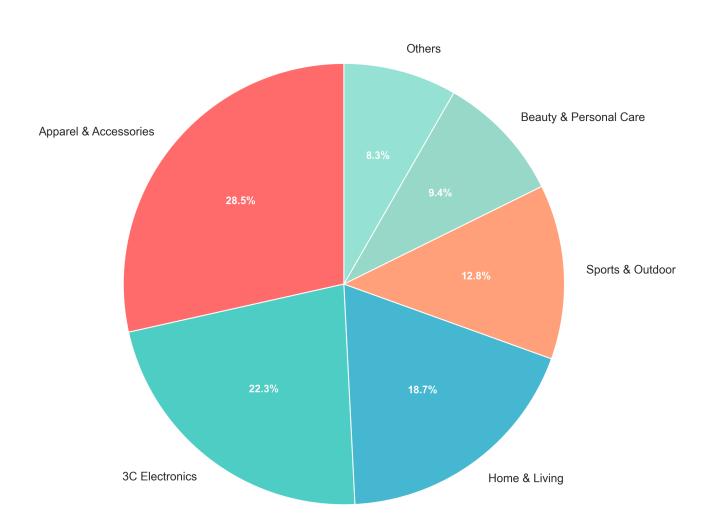
- unlikely to ease; consider Vietnam/Mexico nearshoring
- 4. **Capitalize on ASEAN Growth** 16.8% trade share with strong momentum; platforms like Shopee, Lazada, TikTok Shop gaining traction

# 2. Export Structure Optimization & Key Industrial Clusters

### **Category Mix & Export Composition**

China's cross-border e-commerce export structure in H2 2025 demonstrates a clear shift toward higher value-added categories and branded products. Apparel & Accessories remains the largest category at 28.5% of total exports, maintaining China's traditional manufacturing strength. The 3C Electronics segment accounts for 22.3%, representing high-margin products dominated by established Chinese brands such as Anker and Aukey. The Home & Living category reached 18.7% of exports, emerging as the fastest-growing segment with +38% YoY growth, primarily driven by cleaning appliances and smart home devices.

2025 YearChina



# **Structural Transformation Underway**

A structural transformation is underway across China's export landscape. While traditional categories like apparel continue to command significant volume, they face intensifying margin pressure from ultra-low-price competition among emerging platforms. Meanwhile, premium segments are accelerating—Beauty & Personal Care (9.4%) shows the strongest momentum in highend positioning, and Sports & Outdoors (12.8%) benefits from global health consciousness trends post-pandemic.

# **Regional Clusters & Growth Divergence**

From a geographic perspective, China's industrial clusters demonstrate distinct specializations and growth trajectories. The **Pearl River Delta (Guangdong) leads with \$485B in export value (+18% YoY)**, specializing in 3C electronics, beauty products, and home appliances. Shenzhen, in particular, maintains its position as the innovation hub for smart devices and cutting-edge consumer electronics.

The Yangtze River Delta (Zhejiang, Jiangsu) generated \$412B in exports (+12% YoY), focusing on traditional strengths in apparel, textiles, and small commodities. Notably, the Yiwu small commodity market has completed its digital transformation, enabling seamless integration with cross-border platforms.

The **Fujian Cluster achieved \$156B in exports with remarkable +28% YoY growth**, specializing in footwear, sports equipment, and toys. This region demonstrates particularly strong integration with the TikTok Shop ecosystem, leveraging content-driven sales models to penetrate international markets rapidly.

#### **Dual-Track Development Pattern**

The export structure evolution reveals a dual-track development pattern: volume-driven traditional manufacturing coexisting with value-driven branded innovation. Coastal clusters that successfully combine manufacturing scale with digital infrastructure and brand-building capabilities are pulling ahead. The divergent growth rates—Fujian's 28% versus Yangtze Delta's 12%—suggest that platform ecosystem integration and content commerce capabilities are becoming critical differentiators beyond pure manufacturing efficiency. This signals that future export competitiveness will increasingly depend on the ability to combine supply chain strengths with digital marketing and brand localization.

## 3. Policy Support & Cross-Border Comprehensive Pilot Zone Expansion

# **New Policy Initiatives (H2 2025):**

- Pilot Zone Expansion: 15 new cities designated as Cross-Border E-commerce Comprehensive Pilot Zones, bringing total to 180 cities
- 2. Tax Incentives: Extended "9610" export tax rebate policy through 2027
- 3. Simplified Customs: Implemented "single window" clearance system across all major ports

4. Financial Support: PBOC established \$5B special lending facility for cross-border sellers

## **Impact Analysis:**

- Average customs clearance time reduced from 6.8 hours to 3.2 hours
- Small-medium sellers' operating costs decreased by 12-18%
- Export documentation requirements simplified by 40%

### 4. New Cross-Border Enterprises & Industrial Clustering (East/South China)

#### **New Market Entrants (H2 2025):**

- 45,800 new cross-border e-commerce companies registered
- 68% concentrated in Guangdong, Zhejiang, Jiangsu, Fujian
- Average registered capital: \$850,000 (+22% vs 2024)

### **Emerging Trends:**

- Vertical Integration: Traditional manufacturers launching D2C brands
- Service Aggregation: Rise of full-service providers (sourcing + logistics + marketing)
- Technology Investment: 34% of new companies have proprietary ERP/data systems

# (II) Regional E-commerce Markets

#### 1. North American Market: Post-Tariff Platform Differentiation & Consumer Weakness

#### **Market Overview:**

- H2 2025 GMV: \$412B (+7.0% YoY) slowest growth among major regions
- Consumer sentiment index: 62.5 (below historical average of 68)

#### **Key Developments:**

# **Tariff Impact:**

- US eliminated de minimis exemption for shipments from "non-market economy countries" (September 2025)
- Average tariff on Chinese goods increased from 15.8% to 18.5%
- Resulted in 8-12% price increases for ultra-low-price platforms

### **Platform Landscape Shifts:**

- Amazon: Doubled down on premium/quality positioning, launched "Amazon Haul" budget offering
- Temu: Aggressively absorbed tariff costs, market share grew from 4.2% to 6.8%
- SHEIN: Shifted to nearshoring (Mexico production up 240%), maintained price

# competitiveness

• TikTok Shop: US regulatory uncertainty led to 27% traffic decline

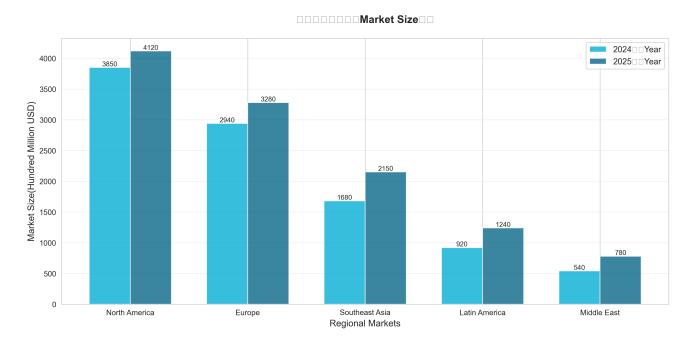
#### **Consumer Behavior:**

- "Value consciousness" dominates: 67% prioritize price-to-quality ratio over brand
- Cross-platform comparison shopping up 45%
- Subscription fatigue: Prime membership growth slowed to 3.2%

# 2. European Market: Low-Price & Brand Coexistence, AI Shopping Assistant Growth

#### **Market Overview:**

- H2 2025 GMV: \$328B (+11.5% YoY)
- Mobile commerce penetration: 68% (highest among developed markets)



# **Dual-Track Development:**

#### **Low-Price Track:**

- Temu, SHEIN combined market share: 12.4% (+6.2pp YoY)
- Primarily appealing to Gen Z and price-sensitive segments
- Average order value: €18-25

# **Premium/Brand Track:**

- Amazon, Zalando, local platforms maintain 58% market share
- Focus on fast delivery (1-2 days), sustainability, quality assurance
- Average order value: €65-85

#### **AI Shopping Revolution:**

- 42% of e-commerce sessions now involve AI recommendations or chatbots
- Amazon's "Rufus" Al assistant drives 15% higher conversion rates
- Personalization algorithms reduce return rates by 8-12%

#### **Regulatory Landscape:**

- Full implementation of EU VAT OSS (One-Stop-Shop) system
- GPSR (General Product Safety Regulation) creates compliance burden for Chinese sellers
- Carbon border tax (CBAM) preliminary phase impacts logistics costs (+€2-5 per shipment)

#### 3. Southeast Asia Market: Rise of Local Sellers & Lazada-Shopee New Dynamics

#### **Market Overview:**

- H2 2025 GMV: \$215B (+28.0% YoY) fastest-growing region
- Internet users: 480M (+12% YoY), smartphone penetration: 78%

# **Platform Competition Reshaping:**

#### **Shopee:**

- Market leader position solidified: 42% market share
- Strong performance in Vietnam (+38% YoY) and Indonesia (+31% YoY)
- "Shopee Mall" premium tier attracts international brands

#### Lazada:

- Mall-ification strategy: 65% GMV from LazMall (brand stores)
- Deep integration with Alibaba ecosystem (Tmall Global inventory sharing)
- Focus on premium Southeast Asian consumers

#### TikTok Shop:

- Explosive growth: GMV reached \$45B in H2 2025 (+61% YoY)
- Dominates in Thailand (28% market share) and Vietnam (22%)
- Content-driven sales model: 73% of transactions from live streams or short videos

#### **Localization Trend:**

- Local seller share increased from 38% to 52%
- Cross-border Chinese sellers face intensifying competition
- "Overseas warehouse + local fulfillment" becomes competitive necessity

### 4. Latin America Market: Mercado Libre's Fintech Ecosystem & Temu/SHEIN Offensive

# **Market Overview:**

H2 2025 GMV: \$124B (+35.0% YoY) - highest growth rate globally

• E-commerce penetration: 34% (up from 28% in 2024)

#### **Mercado Libre Dominance:**

- Market share: 52% (up from 48%)
- Fintech Integration: Mercado Pago processed \$89B, 68% of platform transactions
- Logistics Network: Mercado Envios handles 78% of deliveries, average time 3.2 days
- Credit Services: "Mercado Crédito" drives 32% higher basket size

#### **Chinese Platform Invasion:**

- Temu: Launched in Brazil, Mexico, Chile (Q3 2025), reached \$8.5B GMV
- SHEIN: Expanded to 12 Latin American countries, \$5.2B GMV
- Strategy: Ultra-low prices (40-60% below local alternatives) + aggressive marketing

#### **Challenges:**

- High logistics costs: Last-mile delivery 2-3x more expensive than North America
- Payment fragmentation: Cash-on-delivery still 38% of transactions
- Regulatory complexity: Each country has unique import/tax regulations

### 5. Middle East & Africa Markets: High-Potential Blue Ocean vs Logistics Bottlenecks

#### Middle East:

- H2 2025 GMV: \$78B (+44.0% YoY)
- UAE and Saudi Arabia account for 68% of regional GMV
- noon.com (local champion) vs Amazon.ae duopoly controls 58% market share
- High average order value: \$95 (driven by electronics and luxury goods demand)

#### Africa:

- H2 2025 GMV: \$12B (+38.0% YoY) smallest but fastest-growing
- Nigeria, South Africa, Kenya dominate (72% of continental GMV)
- Jumia leads but faces profitability challenges
- Mobile-first commerce: 89% of transactions via mobile devices

# **Common Challenges:**

- Infrastructure gaps: Only 24% of addresses have formal postal codes
- Payment systems: Credit card penetration below 15% in most markets
- Logistics costs: 18-25% of order value (vs 8-12% in developed markets)
- Regulatory uncertainty: Frequent policy changes create compliance risks

# (III) Consumer Market Changes

#### 1. Consumer Price vs Brand Trade-offs

#### **Value-Conscious Consumption Dominates:**

Post-inflation era consumers have become more sophisticated in balancing price and brand considerations:

- "Smart Spending": 72% of consumers actively compare prices across 3+ platforms before purchasing
- Brand Loyalty Erosion: Only 34% remain loyal to brands when price difference exceeds 20%
- Private Label Growth: Platform private labels grew 28%, capturing mid-market segment

#### **Segmented Consumer Behavior:**

#### Premium Segment (18% of shoppers, 42% of GMV):

- · Prioritize quality, authenticity, fast delivery
- Willing to pay 30-50% premium for trusted brands
- Amazon Prime members, luxury goods buyers

## Value Segment (56% of shoppers, 38% of GMV):

- Price-sensitive, heavy platform comparison
- Primary users of Temu, SHEIN, discount sections
- Acceptance of longer delivery times (10-15 days)

## Hybrid Segment (26% of shoppers, 20% of GMV):

- Category-dependent decision making
- Buy premium in important categories (electronics, beauty), value-seek in others (home goods, accessories)
- Increasingly common behavior pattern

## 2. Localization, Sustainability & Fast Fashion Balance

#### **Localization Expectations:**

- 68% expect local language customer service
- 54% prefer products with local certifications/compliance
- Return policies aligned with local standards drive 23% higher conversion

#### **Sustainability Consciousness:**

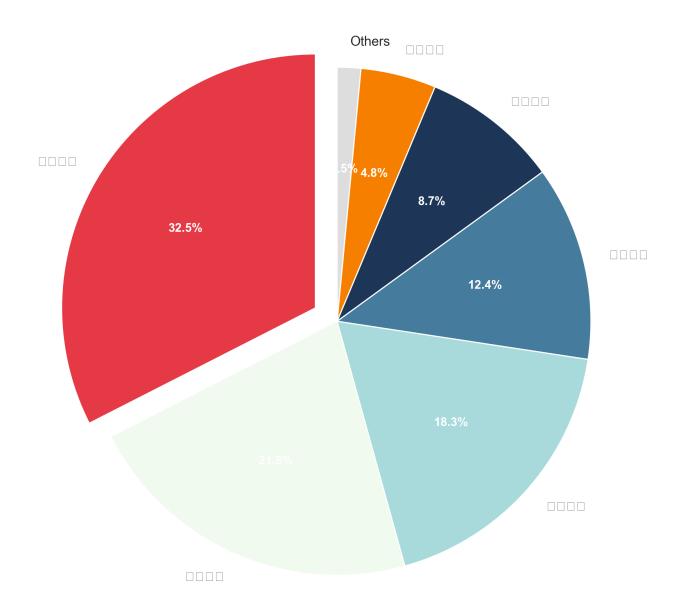
- 41% willing to pay 5-10% premium for sustainable products
- Carbon-neutral shipping options chosen by 28% of EU consumers
- Packaging waste concerns: 64% prefer minimal packaging

#### **Fast Fashion Paradox:**

- SHEIN's success demonstrates price trumps sustainability for many consumers
- However, 35% of Gen Z express "guilt" about fast fashion purchases
- Emerging "conscious fast fashion" segment demands both affordability and sustainability

# 3. AI Content Impact on Shopping Decisions





# **AI-Generated Content Influence:**

- 58% of Gen Z consumers discover products through Al-recommended content
- TikTok/Instagram algorithm-driven shopping up 78% YoY
- Al product reviews/comparisons trusted by 47% of consumers

#### **Content-Commerce Integration:**

- Live streaming commerce: \$185B GMV in H2 2025 (+52% YoY)
- Short video product demos drive 3.2x higher conversion than static images
- User-generated content (UGC) trusted 2.4x more than brand content

#### **Purchase Decision Timeline:**

- Average research time before purchase decreased from 6.8 days (2024) to 4.2 days (2025)
- Impulse purchases from social content: 34% of total transactions
- All chatbots assist 29% of shopping sessions, increasing AOV by 18%

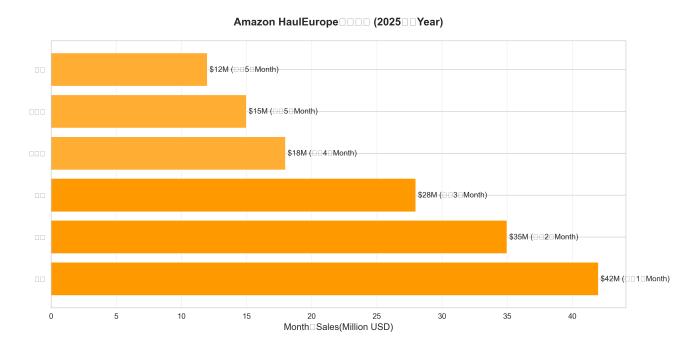
# III. Platform Landscape & Policy Dynamics

(I) Amazon

### 1. Amazon Haul European Expansion Performance & Site Data

#### **Phased Rollout Across Five Markets**

Amazon's strategic response to ultra-low-price competition materialized through "Amazon Haul"—a discount-focused shopping experience launched across Europe during H2 2025. The **UK market led the rollout in July 2025**, achieving \$42M in monthly sales by December with a product catalog exceeding 280,000 SKUs, where 85% are priced under £15. The **Germany market followed in August with \$35M monthly sales**, while **France reached \$28M** in September with a notably higher average order value of €22 driven by fashion preferences. The later-stage markets of **Italy, Spain, and the Netherlands collectively generated \$45M in combined monthly sales** following their October-November launches.



#### **Maturity Differentiation & Conversion Performance**

The expansion reveals a phased market penetration strategy with varying degrees of traction. The UK market demonstrates the strongest maturity with 38% customer overlap with main Amazon, indicating successful cross-selling within the existing ecosystem. France shows exceptional conversion performance at 8.2%—significantly above the platform average of 6.5%—suggesting strong product-market fit for the discount positioning in French consumer preferences.

#### **Market-Specific Dynamics & Localization Gaps**

Performance divergence across markets highlights distinct competitive landscapes. In **Germany**, **Home & Kitchen dominates with 32% of sales**, yet faces headwinds from entrenched local discount retailers like Lidl and Aldi with strong offline presence. By contrast, **France's fashion-oriented consumer base drives higher average order values**, demonstrating that category mix significantly impacts unit economics. The slower uptake in Mediterranean markets (Italy, Spain) and the Netherlands reflects language localization gaps, prompting ongoing investments in local influencer marketing to bridge cultural adaptation challenges.

#### **Defensive Strategy: Margin Sacrifice for Ecosystem Retention**

Amazon Haul represents a calculated defensive maneuver against the Temu/SHEIN threat—sacrificing short-term margins (8-12% versus the main platform's 20-25%) to protect long-term market share and customer loyalty. The 38% customer overlap in the UK validates the core strategic hypothesis: offering a budget-tier experience keeps price-sensitive shoppers within the Amazon ecosystem rather than losing them to competitors entirely. The differential performance across markets underscores that low-price platform success depends not merely on pricing but on localization depth, category optimization, and competitive positioning relative to both e-commerce rivals and traditional discount retail incumbents.

#### 2. Prime Day Recap & Low-Price Category Strategy

# Prime Day 2025 (October 8-9):

- Total GMV: \$14.2B (+8.5% YoY) slowest growth in event history
- Prime members participation: 68% (down from 74% in 2024)
- Average order value: \$62 (down from \$68)

#### **Category Performance:**

- Electronics: Still dominant (31% of sales), but discounts deeper (avg 38% off)
- Home Essentials: Emerged as surprise star (24% growth)
- Low-Price Imports: Chinese seller participation limited due to stricter vetting

### **Low-Price Strategy Evolution:**

• Increased "Deals under \$10" section visibility

- Partnered with 1,200+ Chinese sellers for "Budget Favorites" storefront
- Faster shipping guarantee (3-5 days) vs Temu's 7-12 days as differentiator

# 3. Al Shopping Assistant & Automated Advertising Applications

#### **Rufus AI Assistant:**

- Rolled out to 100% of US users (September 2025), 78% of European users
- Usage: 42% of shopping sessions involve at least one Rufus interaction
- Effectiveness: 15% higher conversion, 22% higher customer satisfaction scores

### **Key Features:**

- Natural language product search
- Comparison assistance ("What's the difference between these two blenders?")
- Size/fit recommendations for apparel
- Review summarization (condenses 10,000+ reviews into key points)

#### **Automated Advertising:**

- Sponsored Products AI: Automatic keyword targeting based on product listings
- Performance+: Amazon's answer to Google Performance Max full-funnel automation
- Creative Automation: Al generates product images with lifestyle backgrounds

#### **Seller Impact:**

- Small sellers benefit: Al advertising reduces need for expert optimization
- 67% of advertisers now use at least one Al-powered campaign type
- Average ROAS improved from 3.8 to 4.6 with AI campaigns

#### 4. Overseas Warehousing & Logistics Cost Adjustments

# FBA Fee Changes (August 2025):

- Standard size item fulfillment: +\$0.24 per unit (avg 7% increase)
- Oversized items: +\$0.58 per unit (11% increase)
- Peak season surcharge (Nov-Dec): +\$0.35 per unit

#### **Seller Response:**

- 23% of high-volume sellers shifted to 3PL (third-party logistics)
- "Seller Fulfilled Prime" adoption increased 34%
- Multi-channel fulfillment (MCF) usage up 28%

# **Amazon Logistics Expansion:**

- Opened 28 new fulfillment centers in Europe (H2 2025)
- Same-day delivery coverage expanded to 85 additional cities

Investment in electric delivery vans: 12,000 vehicles deployed

# (II) TikTok Shop

# 1. "Sell or Ban" Policy Progress & Compliance Measures

# **US Regulatory Saga:**

#### Timeline:

- July 2025: US Congress passes "Protecting Americans from Foreign Adversary Controlled Applications Act"
- August 2025: TikTok required to divest US e-commerce operations by January 2026 or face ban
- September-December 2025: Negotiations ongoing, temporary operational extensions granted

#### **Business Impact:**

- US seller confidence plummeted: 34% of sellers paused investments in TikTok Shop
- Monthly GMV declined 27% (Sept-Oct) before stabilizing in Nov-Dec
- Brand partnerships decreased 18% due to uncertainty

#### **Compliance Efforts:**

- Enhanced data localization: All US user data stored on Oracle Cloud servers
- Increased content moderation: 15,000 additional content reviewers hired
- Transparency initiatives: Public dashboard showing content removal statistics

# **Seller Diversification:**

- 68% of TikTok Shop sellers now also active on Amazon or Shopify
- Focus shifted to international markets (UK, Southeast Asia)

#### 2. Brand Consignment Model Expansion in Europe & Latin America

#### TikTok Shop's "Managed Brand Model":

Similar to Tmall's brand operation, TikTok Shop takes inventory custody and manages full operations:

# **Europe Expansion:**

- Launched in UK (Q3 2025), expanded to France, Germany, Spain (Q4 2025)
- 850+ brands onboarded (45% fashion, 28% beauty, 27% other)
- Average GMV per brand: \$2.8M (H2 2025)

#### **Latin America Pilot:**

- Brazil soft launch (November 2025)
- 120 brands (primarily fashion and electronics)
- Leveraging existing TikTok user base (145M monthly active users in Brazil)

# **Value Proposition for Brands:**

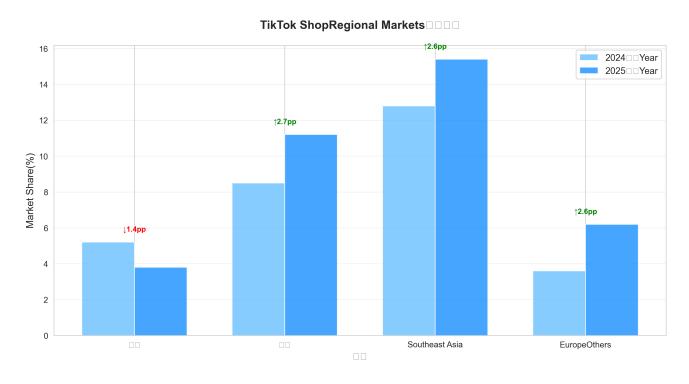
- Zero seller operation burden: TikTok handles inventory, fulfillment, customer service
- Guaranteed traffic: Platform allocates content exposure
- Performance-based model: Commission ranges from 8-20% depending on category

#### **Results:**

- Brand conversion rates 2.3x higher than self-operated model
- Average customer retention 34% (vs 18% for C2C sellers)
- Premium brand participation increasing (L'Oréal, Adidas, Samsung onboarded)

# 3. Content-Driven Sales Mechanism Upgrade (Creator + Al Matching)

## **Creator Economy Integration:**



#### **TikTok Shop Creator Marketplace 2.0:**

- Al-powered brand-creator matching based on audience demographics, engagement rates, content style
- 1.2M+ creators actively selling products (up from 650K in H1 2025)
- Average commission: 8-15% of sales

#### Al Enhancements:

- Content Performance Prediction: Al scores potential video virality before posting
- Optimal Posting Time: Recommends best time for each creator's audience
- Product-Content Fit: Suggests which products match creator's audience interests

#### **Live Streaming Commerce:**

H2 2025 live stream GMV: \$38B (+73% YoY)

• Average live stream duration: 3.2 hours

• Top creators earning \$500K-2M per month

#### **Success Metrics:**

Videos with product links: 420% increase YoY

• Average video-to-purchase conversion: 2.8%

• Short video commerce outperforming live stream in conversion rate (3.2% vs 2.4%)

# 4. US Market Retreat & Southeast Asia Market Restructuring

#### **US Regulatory Headwinds & Business Contraction**

TikTok Shop's US operations faced severe contraction in H2 2025 as regulatory uncertainty eroded both seller confidence and platform momentum. **GMV peaked at \$5.2B in Q3 2025 before plummeting to \$3.8B in Q4**—a 27% decline directly attributable to the pending divestiture mandate. The seller base contracted sharply from **280,000 to 195,000**, with many merchants diversifying to Amazon and Shopify to hedge platform risk. Strategic priorities shifted decisively from aggressive growth initiatives to compliance infrastructure and risk mitigation, fundamentally altering TikTok Shop's US trajectory.

#### **Southeast Asia Market Dominance Acceleration**

In stark contrast to the US retreat, TikTok Shop aggressively doubled down on Southeast Asia, achieving dramatic market share gains across all four core markets. Indonesia reached 25% market share (up from 18%), solidifying TikTok Shop's position as a formidable challenger to Shopee's dominance. Thailand achieved 28% market share, making TikTok Shop the #2 platform behind Shopee, while Vietnam captured 22% and the Philippines 19%. These gains reflect TikTok Shop's structural advantage in markets where short-video entertainment and commerce are deeply integrated into daily digital behavior.

### **Infrastructure Investment & Regional Ecosystem Building**

TikTok Shop's Southeast Asia commitment materialized through substantial infrastructure investments totaling **\$1.5B**, focused on building a region-specific logistics ecosystem. The platform deployed **12 new fulfillment centers** strategically positioned across Indonesia, Thailand, Vietnam, and the Philippines, while forging critical partnerships with regional logistics leaders including J&T

Express and Ninja Van. These partnerships address last-mile delivery challenges unique to Southeast Asia's fragmented geography and enable competitive delivery speeds that match local incumbents.

# **Deep Localization & Creator Economy Integration**

Recognizing that platform success in Southeast Asia depends on cultural adaptation rather than feature replication, TikTok Shop invested heavily in localization across multiple dimensions. The platform **trained 50,000+ local creators** through incubation programs tailored to regional content preferences and shopping behaviors, while hiring **8,000+ local staff for content moderation** to ensure compliance with diverse regulatory environments and cultural norms. Payment integration extended beyond credit cards to include e-wallets, cash-on-delivery, and installment payment options—essential for markets where traditional banking penetration remains limited. This multilayered localization strategy positions TikTok Shop not as a foreign platform but as a regionally embedded marketplace with deep understanding of local consumer behavior, creator ecosystems, and operational requirements.

# (III) Temu & SHEIN

# 1. Semi-Managed Model (Y2) & Local Seller Strategy



# **Temu's Strategic Model Evolution**

Temu's platform strategy evolved significantly in H2 2025 with the introduction of the "Y2" semi-managed model, marking a departure from its original fully-managed approach where the platform controlled all pricing, inventory, and customer service decisions while sellers simply supplied products. The Q3 2025 launch of the Y2 model grants sellers pricing autonomy within platform guidelines and delegates certain customer service responsibilities, targeting established e-

commerce merchants with brand-building ambitions. By Q4 2025, Y2 sellers accounted for 18% of total GMV, demonstrating rapid adoption driven by significantly improved unit economics—Y2 sellers achieve 22% average profit margins compared to just 12% in the fully-managed model. This model diversification expanded Temu's product catalog from 5.2M to 8.5M SKUs, enhancing selection breadth and attracting higher-quality merchants previously deterred by the platform's restrictive original approach.

#### **SHEIN's Marketplace Transformation**

SHEIN pursued a parallel but distinct evolution through its "SHEIN Marketplace" initiative, launched in H2 2024 and aggressively expanded throughout 2025. Under this model, **third-party sellers list products on SHEIN's platform while handling their own fulfillment**, with SHEIN providing traffic exposure in exchange for **10-18% commission depending on category**. The marketplace achieved substantial scale in H2 2025, generating **\$8.2B in GMV—representing 16% of SHEIN's total GMV**—with participation from **45,000+ third-party sellers**. Strategic category expansion moved SHEIN beyond its fashion core into home goods, beauty, and electronics, fundamentally repositioning the platform from a vertically integrated fast-fashion brand into a multi-category marketplace.

#### **Convergent Strategic Logic**

Both platforms' marketplace expansions reflect convergent strategic imperatives despite different implementation approaches. The shift increases SKU variety without incurring inventory risk, captures lucrative seller commission fees as a new revenue stream, and positions both platforms as ecosystem orchestrators rather than purely transactional retailers. Temu's semi-managed approach maintains greater platform control over seller experience and quality consistency, while SHEIN's third-party fulfillment model prioritizes rapid catalog expansion and asset-light scaling. This dual evolution signals that ultra-low-price platforms are maturing beyond their initial wholesale-centric models toward hybrid ecosystems that balance centralized control with seller entrepreneurship—a trajectory that mirrors Amazon's and Alibaba's historical marketplace development but compressed into a dramatically shorter timeframe.

#### 2. Latin America Market Breakthrough & Middle East Layout

# **Aggressive Latin America Market Penetration**

Both Temu and SHEIN executed aggressive Latin America expansion strategies in H2 2025, albeit with different operational approaches and market maturity levels. Temu launched a rapid five-country rollout: Brazil in July, Mexico in August, followed by Chile, Colombia, and Argentina in Q4, achieving \$6.8B in regional GMV through intensive marketing investment estimated at \$450M—deploying aggressive TV advertising and social media campaigns to build brand awareness rapidly. The platform's \$28 average order value sits below its global average of \$35, reflecting price-sensitive consumer behavior and economic constraints in the region. SHEIN, building on its presence since 2022, accelerated infrastructure investment by opening its first Latin American warehouse in São Paulo in September 2025, achieving \$4.2B in regional GMV. This local fulfillment capability dramatically reduced delivery times from 18 days to 7 days, directly addressing

the primary friction point limiting e-commerce adoption in Latin America.

# **Disruption of Local E-commerce Ecosystems**

The entry of ultra-low-price Chinese platforms fundamentally disrupted established Latin American e-commerce dynamics. Both platforms **undercut local retailers by 50-70% on comparable products**, forcing regional incumbents like Mercado Libre and Magazine Luiza to adopt defensive "fight low with low" pricing strategies that compress their own margins. Despite concerns about quality and delivery reliability, **consumer reception remained strongly positive with NPS scores above 50**, suggesting that price advantages outweigh perceived risks for Latin American shoppers facing high inflation and currency volatility. This pricing power positions Temu and SHEIN as structural threats to local e-commerce ecosystems rather than temporary market entrants.

# **Middle East Market Testing & Cultural Adaptation**

Both platforms initiated cautious Middle East expansion in late 2025, recognizing that successful market entry requires substantial cultural localization beyond pricing advantages. SHEIN led with October 2025 launches in UAE and Saudi Arabia, partnering with local influencers to develop a modest fashion line addressing regional dress code norms and achieving \$180M in Middle East GMV. Temu followed with a December soft launch in UAE, focusing initially on electronics and home goods categories less subject to cultural preferences while testing price sensitivity and logistics infrastructure viability in a region with high purchasing power but distinct consumer behaviors.

# **Localization Imperatives & Strategic Patience**

The Middle East expansion reveals strategic recognition that cultural adaptation and payment infrastructure pose greater barriers than in Latin America or Southeast Asia. Key challenges include product localization for modest clothing preferences and local sizing standards, as well as accommodating payment preferences that still favor cash-on-delivery in many Middle Eastern markets despite high digital payment adoption in Gulf states. Unlike the aggressive blitz approach deployed in Latin America, both platforms are adopting measured testing strategies to understand market dynamics before committing large-scale infrastructure investments—suggesting they've learned from earlier expansion missteps where operational readiness lagged market entry timelines.

#### 3. Platform Pricing Model & Tariff Response Adjustments

#### **Tariff Impact Analysis:**

#### **US Market:**

- September 2025: Elimination of de minimis exemption for China-origin goods
- Effective tariff rate increased to 18.5%
- Per-order tariff cost: \$8-15 for typical Temu/SHEIN orders

#### **Response Strategies:**

#### Temu:

- Absorbed 70% of tariff costs, passed 30% to consumers
- Average price increase: 8-12%
- Shifted to "value packs" (multi-item orders) to amortize tariff costs
- Accelerated Mexico sourcing: 12% of US-bound goods now originate from Mexico

#### SHEIN:

- Nearshoring aggressive expansion: Mexico, Turkey, Brazil manufacturing
- 35% of US deliveries now ship from Mexico/non-China locations
- Implemented "dynamic tariff pricing": Prices adjust based on product origin
- Maintained price competitiveness: Still 40-50% cheaper than Zara, H&M

# **Platform Pricing Algorithm Evolution:**

#### **Temu's "Price Optimization Engine":**

- · Real-time competitor price monitoring
- · Demand elasticity modeling
- Dynamic margin adjustment (ranges from -5% to 25% depending on product)

#### SHEIN's "Smart Pricing 3.0":

- Factorizes: Production cost, logistics, tariffs, competitor prices, demand forecast
- Updates prices 3x per day
- Personalizes prices based on user purchase history (limited by regional regulations)

#### 4. Brand Transformation & User Repurchase Trends

#### **Moving Upmarket:**

#### Temu:

- Launched "Temu Choice" (curated quality products) in Q4 2025
- Partnered with 500+ established brands (small/mid-tier brands seeking distribution)
- Average Temu Choice product price: \$45 (vs platform average \$12)
- Objective: Improve brand perception beyond "cheap goods"

#### SHEIN:

- Investing in design teams: 450 in-house designers (up from 200)
- "SHEIN X" designer collaboration series
- Faster trend response: 7 days from design to sale (vs industry 30-45 days)
- Quality improvement initiatives: Defect rate decreased from 3.8% to 2.1%

#### **User Retention Metrics:**

#### Temu:

- 90-day repurchase rate: 34% (Q4 2025, up from 22% in Q1 2025)
- Average user lifetime: 8.2 months (still below Amazon's 5+ years)
- Challenge: Low-price shoppers inherently less loyal

#### **SHEIN:**

- 90-day repurchase rate: 42% (higher due to fashion repeat purchase nature)
- SHEIN Club membership (paid loyalty): 8.5M members
- Member AOV 2.3x higher than non-members

# **Brand Perception Evolution:**

- "Quality improving" sentiment: 48% of users (up from 31% in 2024)
- "Only for cheap stuff" perception decreased from 68% to 52%
- Brand consideration for regular shopping (not just bargain hunting): 38% (up from 18%)

# (IV) Regional Platforms

### 1. Shopee: Vietnam & Indonesia Q3 Transaction Trends

#### **Market Leadership:**

Shopee maintains dominant position in Southeast Asia despite TikTok Shop's aggressive push.

#### **Vietnam Performance:**

- Q3 2025 GMV: \$8.5B (+38% YoY)
- Market share: 52% (down from 58% due to TikTok Shop competition)
- Orders: 285M (up 32%)

#### **Key Success Factors:**

- "Shopee Live" integration: 28% of GMV from live streaming
- Shopee Pay adoption: 68% of transactions (up from 54%)
- Free shipping program: Expanded from 15k to 50k sellers

# **Indonesia Performance:**

- Q3 2025 GMV: \$12.8B (+31% YoY) largest market for Shopee
- Market share: 38% (down from 42%)
- Competitive pressure from TikTok Shop and Tokopedia

#### **Strategic Initiatives:**

• Shopee Mall: Premium seller tier, 15% of GMV but 35% of profits

- Local warehouse program: Subsidizes 3,000+ sellers to maintain local inventory
- Social commerce: Integrated social feed for product discovery

### **Challenges:**

- Profitability pressure: Increased competition → higher marketing/subsidy costs
- Path to profitability pushed from Q4 2025 to H1 2026

# 2. Lazada: Brand Mall Transformation & Alibaba Ecosystem Synergy

#### **Strategic Repositioning:**

Lazada shifted from marketplace-for-all to premium brand destination.

#### **LazMall Evolution:**

- LazMall GMV as % of total: 65% (up from 48% in 2024)
- 18,000+ brands (vs 12,000 in 2024)
- Focus: Authentic, premium products with platform guarantee

#### **Alibaba Ecosystem Integration:**

## **Inventory Sharing:**

- Tmall Global sellers can directly list on Lazada
- Shared 1,200+ brands between platforms
- Reduces seller setup friction

#### **Technology Transfer:**

- Lazada adopts Taobao's recommendation algorithm
- Integration with AliExpress for cross-border sourcing
- Shared logistics network (Cainiao)

#### **Payment Integration:**

- · Alipay accepted on Lazada
- Chinese tourists can use Alipay balance (significant in Thailand, Malaysia)

#### **Performance Metrics:**

- H2 2025 GMV: \$20B (+10% YoY) slower growth but higher profitability focus
- Average order value: \$62 (highest in Southeast Asia)
- Take rate: 8.5% (up from 6.2% as mix shifts to higher-margin LazMall)

#### Market Position:

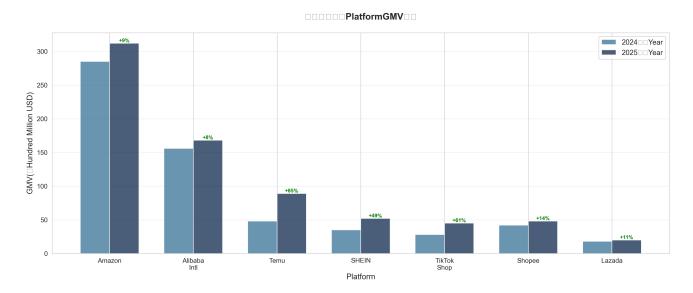
- #2 in Southeast Asia overall
- #1 in Singapore (premium market)

• Strong in urban/affluent segments across region

## 3. Mercado Libre: Financial & Logistics System Synergistic Growth

# **Ecosystem Dominance:**

Mercado Libre's integrated approach creates powerful network effects.



#### **E-commerce Performance:**

H2 2025 GMV: \$48B (+24% YoY)
Market share: 52% in Latin America
92M active buyers (up from 76M)

#### Mercado Pago (Fintech):

Total payment volume: \$89B (H2 2025)

• On-platform penetration: 68% (vs 45% in 2023)

• Off-platform growth: \$32B (payments outside Mercado Libre ecosystem)

Credit products: \$5.2B disbursed, driving 32% higher basket sizes

# **Mercado Envios (Logistics):**

• Package volume: 680M (H2 2025)

• Own fulfillment centers: 120 across Latin America

Average delivery time: 3.2 days (vs 6-8 days for competitors)

• Coverage: 98% of population in core markets (Brazil, Argentina, Mexico)

#### **Synergies:**

• Buy now, pay later: Mercado Crédito users spend 45% more

 Loyalty program: Mercado Puntos rewards spending across e-commerce, payments, streaming • Data advantage: Financial data improves credit decisions and seller support

#### **Competitive Moat:**

- New entrants (Temu, SHEIN) struggle to replicate integrated ecosystem
- Local regulatory knowledge advantage
- Brand trust: 72% brand awareness, 58% trust rating

#### 4. Independent Sites & New Platforms (Pinterest, TikTok Standalone Stores)

#### **Independent Site (DTC) Trends:**

#### **Growth Metrics:**

- Shopify merchants GMV: \$312B (2025, +18% YoY)
- Average DTC brand lifecycle: Maturing from growth-at-all-costs to sustainable profitability

# **Successful DTC Examples:**

- **Anker**: \$2.4B revenue (70% from own sites/Amazon hybrid)
- Cupshe: \$850M revenue (60% DTC, 40% marketplaces)
- PatPat: \$680M revenue, expanding beyond marketplaces

# **DTC Challenges:**

- Customer acquisition costs (CAC) rising: +28% YoY to average \$45
- iOS privacy changes (ATT) reduced ROAS by 20-30%
- 45% of DTC brands now pursue omnichannel (own site + marketplaces)

#### **Emerging Platform Trends:**

# **Pinterest Shopping:**

- H2 2025 GMV: \$4.8B (+65% YoY)
- Strength: High purchase intent (users actively seeking inspiration)
- "Shop the Look" feature drives 38% of product clicks
- Integration with Shopify: 280,000+ merchants

#### TikTok Standalone Stores (TikTok Shop Seller Center):

- Allows sellers to create mini-storefronts within TikTok
- Different from TikTok Shop marketplace
- 45,000+ sellers using standalone stores
- Advantage: Direct customer relationship + TikTok traffic

### **Instagram Shopping:**

• Meta shifted strategy away from native shopping (closed Instagram Shop tab)

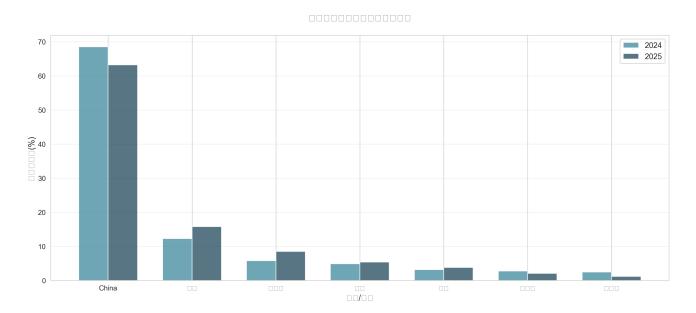
- Focus on driving traffic to external sites via product tags
- Conversion tracking improved post-ATT challenges

### YouTube Shopping:

- · Integrated shopping in videos and live streams
- Early stage: \$2.1B GMV (H2 2025)
- Strong potential given YouTube's 2.5B monthly users

# IV. Seller Ecosystem & Supply Chain Evolution

# 1. Supply Chain Offshoring & Emerging Clusters (Vietnam, Mexico)



#### **Strategic Diversification Imperatives**

Cross-border e-commerce supply chains underwent fundamental restructuring in 2025, driven by three interconnected imperatives: **risk mitigation** to reduce dependence on single-country sourcing vulnerabilities, **tariff optimization** through nearshoring strategies that circumvent China-specific duties, and **speed-to-market improvements** enabled by shorter lead times for regional fulfillment. These forces collectively accelerated the geographic redistribution of manufacturing capacity, with **China's share declining from 68.5% in 2024 to 63.2% in 2025** despite maintaining absolute dominance. China's evolving role centers on higher-value, complex manufacturing while retaining critical R&D and design capabilities—positioning the country as the innovation hub rather than purely a low-cost production base.

#### **Vietnam's Rapid Ascendance**

Vietnam emerged as the primary beneficiary of supply chain diversification, with its **share of cross-border e-commerce supply expanding from 12.3% to 15.8%** in a single year. The country

demonstrates competitive advantages across apparel, footwear, electronics assembly, and furniture —categories where established infrastructure and skilled labor enable rapid scaling. Major multinational investments from **Samsung and Apple suppliers drove capacity expansion**, contributing to **\$145B in exports to the US (+28% YoY)**. However, Vietnam's growth trajectory faces constraints from infrastructure limitations and skilled labor shortages, particularly in advanced electronics manufacturing requiring precision engineering capabilities.

#### **Mexico's Nearshoring Transformation**

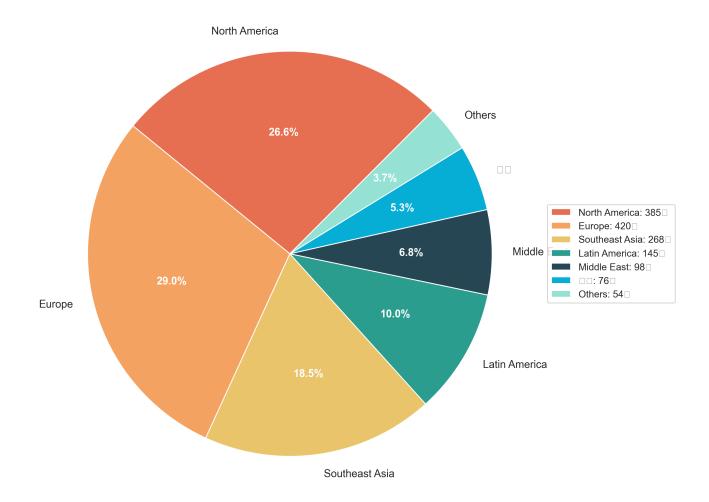
Mexico experienced the most dramatic relative growth, with its supply chain share **doubling from 5.8% to 8.5%**, fueled by USMCA's tariff-free US market access and geographic proximity advantages. The country's manufacturing ecosystem spans automotive parts, electronics, and fast fashion, attracting **major investments from SHEIN**, **Tesla**, **and Chinese EV manufacturers** establishing production facilities to serve North American markets. Mexico's **\$592B in exports to the US (+18% YoY)** positions it as a critical nearshoring hub, though security concerns in certain regions create operational risks that temper investment in affected areas.

#### **Emerging Hub Differentiation & Specialized Positioning**

Beyond Vietnam and Mexico, a tier of secondary manufacturing hubs developed specialized niches within cross-border supply chains. India captured 5.4% share (up from 4.9%), concentrating on textiles, generic pharmaceuticals, and IT services, with the government's "Production-Linked Incentive" scheme successfully attracting manufacturing investment. Thailand achieved 3.8% share (up from 3.2%), specializing in automotive parts, food products, and cosmetics while serving as a Southeast Asian distribution hub. Bangladesh declined to 2.1% share (down from 2.8%) amid political instability and factory safety concerns, though it remains relevant for ultra-low-cost apparel. Turkey maintained stable 1.2% share, leveraging its strategic position as a gateway to Europe and the Middle East for textiles, ceramics, and white goods. This diversified hub ecosystem reflects sophisticated supply chain strategies where merchants match product categories to optimal manufacturing locations based on cost structures, proximity to end markets, and regulatory environments.

2. Overseas Warehouse Construction Scale, Layout & Cost Changes

#### China (2025 | Year)



#### **Rapid Network Expansion & Geographic Footprint**

Chinese cross-border merchants dramatically accelerated overseas warehouse infrastructure development in 2025, expanding the global network to 1,546 warehouses by Q4 2025—up from 1,180 in 2024, representing a 31% year-over-year increase. The total warehousing footprint reached 18.5M square meters, with an average warehouse size of 12,000 sqm, reflecting strategic investments in local fulfillment capabilities to meet platform requirements and consumer expectations for faster delivery. This infrastructure buildout positions Chinese merchants to compete directly with domestic retailers on delivery speed while maintaining cost advantages inherent to their supply chain integration.

#### **Regional Concentration Patterns & Cost Differentials**

Warehouse deployment follows distinct regional concentration patterns driven by market size, logistics infrastructure maturity, and regulatory environments. **Europe leads with 420 warehouses**, primarily concentrated in the UK, Germany, Poland, and the Netherlands, where VAT-compliant warehouse services are experiencing rapid growth to address regulatory complexities—fulfillment costs average **€4.80 per order**. **North America hosts 385 warehouses** clustered in California,

Texas, New Jersey, and Ohio, operated by major players including 4PX, YunExpress, J&T, and Pitney Bowes, with average fulfillment costs of \$4.50 per order. Southeast Asia saw the most explosive growth with 268 warehouses (+45% YoY), driven by platform-mandated local fulfillment requirements and benefiting from substantially lower fulfillment costs of \$3.20 per order—positioning the region as a cost-competitive alternative to direct China shipments.

### **Cost Inflation & Operational Pressure**

Overseas warehouse operational costs escalated significantly across all categories in 2025, compressing margins for cross-border sellers reliant on low-price strategies. The table below illustrates cost evolution for a representative US West Coast warehouse:

Cost Item	2024	2025	Change
Warehouse rent (per sqft/month)	\$0.95	\$1.08	+14%
Labor (per hour)	\$18.50	\$20.20	+9%
Last-mile delivery	\$6.20	\$6.80	+10%
Technology/WMS	\$0.45	\$0.52	+16%
Total per order	\$8.20	\$9.15	+12%

**Total per-order costs increased 12%**, driven primarily by warehouse rent (+14%) and technology/ WMS investments (+16%), with labor costs rising 9% amid tight labor markets and last-mile delivery increasing 10% due to fuel costs and driver wage pressures.

# **Industry Consolidation & Automation Response**

Rising costs triggered two strategic responses reshaping the overseas warehouse landscape. First, industry consolidation accelerated as larger warehouse operators acquired smaller players unable to achieve economies of scale, concentrating market share among providers capable of cross-subsidizing operations and negotiating favorable lease terms. Second, automation investment surged, with 34% of warehouses now deploying robotic systems—up from just 18% in 2024. This automation wave reflects recognition that labor cost inflation is structural rather than cyclical, compelling operators to invest in AGVs, robotic sorting, and automated packaging systems despite significant upfront capital requirements. The combined effect positions larger, technology-enabled warehouse operators for margin expansion while creating existential pressure on undercapitalized competitors and low-price sellers operating on thin margins.

3. Smart Logistics: Al Forecasting + Automated Sorting

#### **AI-Powered Demand Forecasting:**

#### **Applications:**

Predict demand by SKU, location, and time period

- · Optimize inventory pre-positioning
- Reduce stockouts and overstock

#### **Results:**

- Inventory turnover improved by 22%
- Stockout rate decreased from 8.3% to 4.7%
- Overstock write-downs reduced by 35%

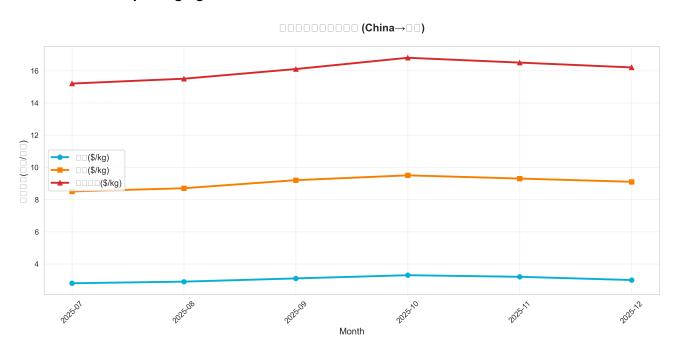
# **Leading Providers:**

- Alibaba Cloud's "Supply Chain Brain"
- Amazon's supply chain optimization
- Cainiao's "Smart Supply Chain"

# **Automated Warehouse Systems:**

# **Technology Adoption:**

- AGVs (Automated Guided Vehicles): 18% of warehouses
- Robotic arms: 12% of warehouses
- Al vision sorting: 28% of warehouses
- Automated packaging: 35% of warehouses



# **ROI Analysis:**

- Initial investment: \$2-5M for mid-sized warehouse (10,000 sqm)
- Payback period: 2.8 years (down from 4.5 years as technology costs decrease)
- Labor cost reduction: 40-60%
- Processing speed increase: 3-4x

#### **Last-Mile Innovation:**

#### **Delivery Robots:**

- Piloted in 35 cities globally
- Cost per delivery: \$1.80 (vs \$6.50 for human courier)
- Current limitation: Low-density suburban areas, regulatory approval

### **Drone Delivery:**

- · Amazon Prime Air: Operating in 2 US cities
- Cainiao: 12 routes in China
- · Economic viability: Still marginal, more PR value than practical

#### **Smart Lockers:**

- 125,000 smart lockers globally (for cross-border packages)
- Reduces failed delivery attempts by 67%
- Customer satisfaction: 78% prefer locker option

# 4. Tax Rebate, VAT & Customs Facilitation Policy Implementation

#### **China Export Tax Policies:**

# "9610" Special Export Model:

- Simplified customs clearance for cross-border e-commerce
- Tax rebate rate: 9-13% depending on category
- H2 2025: \$124B exports processed via 9610 (+28% YoY)

#### "1210" Bonded Warehouse Model:

- Import to bonded warehouse, export when ordered
- Tax advantages: Pay import duties only on sold goods
- Suitable for high-value, fast-moving products

# **Europe VAT Compliance:**

#### **OSS (One-Stop-Shop) Full Implementation:**

- Single VAT registration for all EU sales
- Reduces compliance burden for sellers
- Platform liability: Platforms now responsible for VAT collection on behalf of sellers <€150</li>

#### **Impact on Sellers:**

- Compliance cost: €800-2,500 per year for OSS registration
- Simplified vs previous 27-country registration requirement

VAT collection rate improved from 68% to 94%

#### **UK Post-Brexit:**

- Separate VAT system from EU
- Threshold: £135 for platform VAT collection responsibility
- Additional complexity for sellers serving both UK and EU

### **US Customs Developments:**

#### **De Minimis Elimination (September 2025):**

- Packages from China no longer exempt from duties under \$800 threshold
- · Requires formal customs entry for all shipments
- Processing time increased from instant to 24-48 hours

#### **Seller Adjustments:**

- Consolidation: Combining multiple orders into single shipment
- Bonded warehousing: Import in bulk, fulfill domestically
- Mexico routing: Ship via Mexico to maintain USMCA benefits

# 5. Small-Medium Seller Survival & Strategy Adjustments

# **Challenges Facing SMB Sellers:**

- 1. Rising costs: Logistics +12%, advertising +18%, platform fees +8%
- 2. Intensifying competition: Race to bottom on price
- 3. Compliance burden: VAT, product safety, tariffs
- 4. Platform dependency: Algorithm changes can devastate traffic

#### **Survival Strategies:**

#### Differentiation:

- Niche product selection (avoid commoditized categories)
- · Private label branding
- Superior customer service (respond within 2 hours, 98%+ positive feedback)

### **Operational Efficiency:**

- ERP systems: 67% of successful SMBs use integrated ERP (up from 42%)
- Automation: Repricing tools, inventory management, customer service chatbots
- · Outsourcing: 3PL for fulfillment, agencies for advertising

#### **Diversification:**

Multi-platform presence: Successful sellers average 3.2 platforms (vs 1.8 for struggling

sellers)

- Multi-product lines: Reduces dependency on single SKU
- Geographic expansion: Mature markets + emerging markets balance

### **Capital & Financing:**

- Platform lending: Amazon Lending, Shopee Capital
- Supply chain financing: 38% of sellers use factoring or receivables financing
- Alternative funding: Clearco, Wayflyer providing revenue-based financing

### **Seller Performance Segmentation:**

### Top 20% (Thriving):

• Average revenue: \$2.5M+ annually

• Profit margin: 18-25%

• Characteristics: Multi-platform, branded products, efficient operations

### Middle 60% (Surviving):

Average revenue: \$300K-2.5M annually

• Profit margin: 8-15%

• Challenges: Cash flow, competition, margin pressure

### **Bottom 20% (Struggling):**

Average revenue: <\$300K annually</li>

Profit margin: 0-8% (or negative)

• High churn: 45% exit within 18 months

# V. Consumer & Marketing Trends

(I) Consumer Behavior & Hot Categories

### 1. Consumption Downgrade & "Value-for-Money" Shopping

#### **Post-Inflation Economic Pressure**

The H2 2025 consumer landscape reflects a fundamental recalibration driven by persistent economic pressures in the post-inflation adjustment period. Structural headwinds created a pervasive "value-conscious" mindset across income segments: real wage growth lagged inflation in most major markets, while US household savings rates dropped to 3.8% (down from 5.2% pre-pandemic), and credit card debt reached record highs of \$1.13T in the United States alone. These macroeconomic constraints forced consumers to reassess purchasing priorities and actively seek value optimization strategies across all product categories.

### **Brand Tier Migration & Private Label Growth**

Consumer response to economic pressure manifested most visibly through widespread brand tier migration and private label adoption. 52% of consumers shifted from premium to mid-tier brands in at least one category, representing not temporary promotional behavior but sustained changes in brand loyalty and willingness to pay. Private label market share surged to 22% (up from 18%), driven by retailer investments in quality improvement and packaging design that narrowed perceived quality gaps with national brands. The cultural normalization of "dupes" further accelerated this trend, with social media content under hashtags like #amazonfind and #sheinhaul generating billions of views as influencers celebrated finding affordable alternatives to luxury products—transforming budget shopping from stigmatized behavior into aspirational content.

### **Smart Shopping Technology Adoption**

Economic constraints accelerated adoption of technology-enabled shopping optimization tools and strategic purchasing behaviors. 78% of online shoppers actively seek promotional codes, while browser extension usage (Honey, Rakuten, Capital One Shopping) increased 45% as consumers systematically pursued price advantages across transactions. Purchasing patterns shifted from need-based buying to opportunity-based stockpiling, with consumers increasingly buying during promotional windows for future use rather than purchasing when products are needed —fundamentally altering inventory planning and promotional effectiveness for merchants.

### **Platform & Pricing Strategy Realignment**

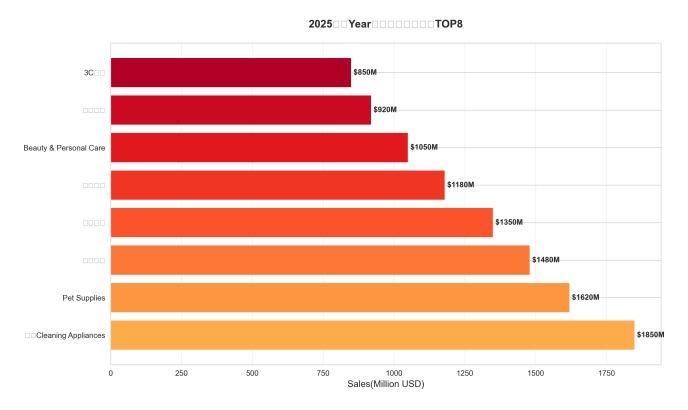
The value-conscious shift created structural advantages for ultra-low-price platforms while forcing traditional brands to recalibrate pricing strategies. **Temu and SHEIN emerged as primary beneficiaries** of value-seeking behavior, capturing market share from both budget retailers and traditional brands facing downward consumer migration. Established brands responded by **increasing promotional frequency**, compressing margins while attempting to retain price-sensitive customers. The rise of "affordable luxury"—products delivering premium aesthetics and feel at midtier prices—represents strategic adaptation to sustained consumer demand for value perception, suggesting that post-inflation shopping behaviors may persist even as macroeconomic conditions stabilize.

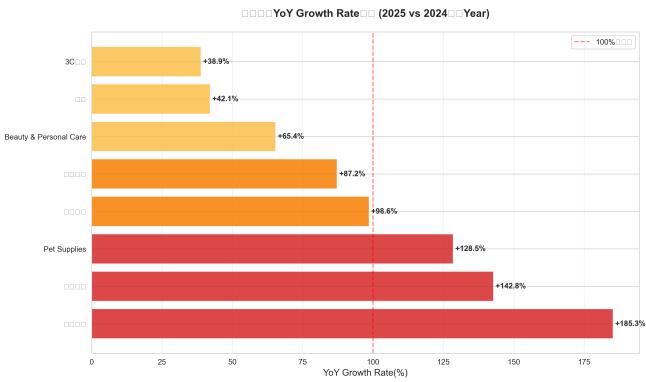
### 2. Emerging Category Explosions: Home Cleaning, Pet, Designer Toys, Sports

#### **Four High-Growth Segments**

Four emerging categories demonstrated explosive growth in H2 2025, reshaping the cross-border e-commerce landscape. Home Cleaning Appliances led with \$1,850M GMV (+143% YoY), driven by robot vacuums, cordless stick vacuums, and steam mops from brands like Roborock, Dreame, Shark, and Dyson. Pet Supplies reached \$1,620M (+129% YoY), featuring smart feeders, GPS trackers, and pet cameras with an exceptionally high average order value of \$65. Designer Toys (Art Toys/ Collectibles) achieved \$1,180M with a remarkable +185% YoY growth—the highest growth rate among all categories—led by blind boxes and vinyl figures from Pop Mart, Molly, and Sonny Angel.

**Sports & Outdoor equipment generated \$1,480M (+99% YoY)**, powered by yoga/Pilates equipment, hiking gear, and cycling accessories.





### **Post-Pandemic Lifestyle Shifts**

These categories share common growth drivers rooted in post-pandemic lifestyle shifts. Work-from-home continuation fuels demand for labor-saving home appliances, with the \$300-400 price point

emerging as the sweet spot for cleaning devices. Pet supplies benefit from the "pet children" phenomenon among Millennials, who comprise 68% of buyers and demonstrate high willingness to pay premium prices. The designer toy explosion reflects a cultural shift toward collection satisfaction, social sharing, and even investment behavior as resale markets thrive. Sports & outdoor categories capitalize on heightened health consciousness, with particularly strong Q4 performance tied to gift-giving seasons and winter sports.

### **Bidirectional Trade Flows & Brand Competition**

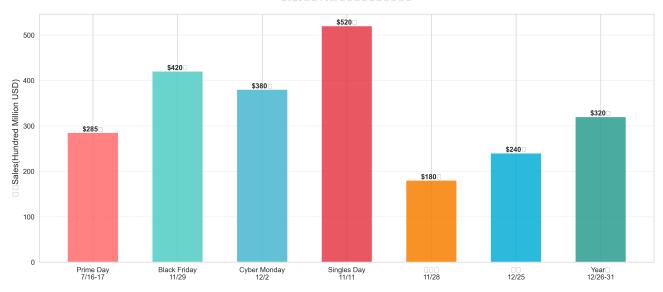
Cross-border trade flows reveal bidirectional opportunities across these categories. In **pet supplies**, **premium imports flow from the US/Europe to Asia**, while **budget-friendly products move from China to Western markets**. The **home cleaning segment shows stark brand differentiation**: established Western brands (Dyson, Shark) command premium positioning, while Chinese innovators (Roborock, Dreame) compete aggressively on technology and value. **Designer toys demonstrate unique demographics**: 65% female buyers, 70% aged 18-35, concentrated in urban centers with annual collector spending ranging from \$200-1,000. Meanwhile, **sports equipment faces direct competition between global retail giants** (Decathlon, Dick's Sporting Goods) and emerging Chinese brands (ZEALWOOD, BALEAF) that leverage digital-native distribution advantages.

### **Beyond Price: Lifestyle & Emotional Value**

The category explosion pattern reveals a fundamental shift from necessity-driven consumption to lifestyle enhancement and emotional satisfaction. These high-growth segments share attributes beyond pure price competition: technological innovation (smart home devices, GPS pet trackers), emotional connection (pet parenting, collectible psychology), and lifestyle aspiration (health consciousness, leisure activities). The convergence of digitally native distribution, social media influence, and evolving consumer values creates sustained growth runways. Notably, supplementary categories like K-beauty/J-beauty imports, Matter-compatible smart home devices, and sustainable products signal further fragmentation and specialization ahead, suggesting that future e-commerce growth will increasingly come from niche category expansion rather than mass-market penetration.

3. Holiday Marketing Rhythm & Sales Trends (Black Friday, Christmas)

**2025 Holiday Season Performance:** 



### **Black Friday (November 29):**

- Global GMV: \$42B (cross-border e-commerce only)
- YoY growth: +12% (slower than 2024's +18%)
- Trends:
  - "Black November": Promotions spanning entire month vs single day
  - o Deal fatigue: Discounts less impactful (avg 28% off vs 35% in 2024)
  - Mobile dominance: 72% of transactions via mobile

### Cyber Monday (December 2):

- Global GMV: \$38B
- Stronger for digital products, electronics, apparel
- Amazon captured 38% of US Cyber Monday sales

#### Singles Day (November 11):

- Primarily China-focused, but international participation growing
- Alibaba International (AliExpress): \$8.5B GMV from overseas buyers
- Trend: Shifting from "shopping carnival" to "normal promotional day"

### **Christmas Shopping Season (Dec 1-25):**

- Peak period GMV: \$52B (cross-border)
- Last-minute shopping: 42% of orders placed Dec 18-24
- Logistics strain: Carriers prioritized premium shipping, delays for economy shipping

### Year-End Sales (Dec 26-31):

- Post-Christmas clearance + New Year promotions
- GMV: \$32B
- High return rates (18%) as consumers return unwanted gifts

### **Key Insights:**

- Holiday concentration decreasing: Year-round promotion culture
- Personalization important: Generic "biggest sale" messaging less effective
- Early bird strategy: 35% of holiday shopping completed by end of October

### (II) Content & Social Commerce Marketing

### 1. Al Content Generation & Short Video Shopping Integration

### **Al Content Tools Adoption:**

#### **Use Cases:**

- Product photography: Remove backgrounds, create lifestyle scenes
- Video creation: Text-to-video, Al avatars
- · Copywriting: Product descriptions, ad copy, email marketing
- Translation: Localization for global markets

### **Popular Tools:**

- Midjourney, DALL-E for images
- Runway, Pika for videos
- ChatGPT, Jasper for text
- Canva AI for design

### **Seller Adoption:**

- 67% of sellers use AI tools for at least one aspect of content creation
- Cost savings: 60-80% vs hiring agencies
- Speed: 10x faster content production
- Quality debate: Al content converts 8% lower than human-created (but improving)

### **Short Video Shopping:**

#### **Platforms:**

- TikTok: 3.2% average conversion rate (product link clicks → purchase)
- Instagram Reels: 2.1% conversion rate
- YouTube Shorts: 1.8% conversion rate (newer to commerce)

### **Successful Video Formats:**

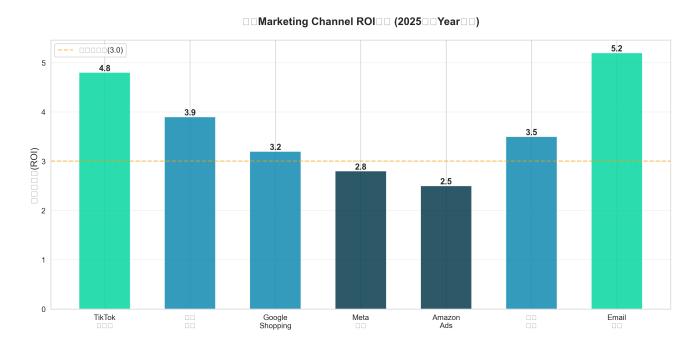
- Unboxing/review: Authentic, builds trust
- How-to/tutorial: Demonstrates product value
- Before/after: Visual transformation (skincare, home improvement)

· Comparison: Side-by-side product testing

### **Optimal Video Specs:**

- Length: 15-30 seconds (completion rate 72% vs 45% for 60+ seconds)
- Hook: First 3 seconds critical (50% drop-off if weak hook)
- CTA: Clear, single call-to-action (multiple CTAs reduce conversion 23%)

### 2. Influencer Collaboration ROI & Conversion Analysis



#### **Market Investment Scale & Growth Trajectory**

Influencer marketing solidified its position as a cornerstone of cross-border e-commerce customer acquisition in H2 2025, with **total spending reaching \$8.5B (+42% YoY)**, reflecting accelerated brand investment in creator partnerships as a core distribution channel rather than supplementary marketing tactic. **Average campaign budgets settled at \$15K**, though actual spending ranges dramatically from **\$500 for nano-influencer product gifting to \$500K+ for mega-influencer brand partnerships**, demonstrating market segmentation across influencer tiers serving distinct strategic objectives.

#### **Influencer Tier Performance & Strategic Positioning**

Performance metrics reveal an inverse relationship between audience size and engagement intensity, creating distinct use cases for each influencer tier. **Mega influencers (1M+ followers)** command \$50K-500K per campaign, delivering massive reach of 1M-10M+ impressions but the lowest engagement rates of 1.5-3% and conversion rates of 0.8-1.2%—positioning them optimally for brand awareness and product launch campaigns where broad visibility outweighs transaction efficiency. **Macro influencers (100K-1M followers) at \$5K-50K per campaign** strike a middle ground with 3-6% engagement and 1.5-2.5% conversion, serving consideration-stage marketing

where brands seek substantial reach with improved engagement quality.

The performance-cost equation shifts decisively at smaller audience tiers. Micro influencers (10K-100K followers) priced at \$500-5K deliver 6-10% engagement and 3-5% conversion rates—double macro influencer conversion efficiency at a fraction of the cost, making them highly effective for niche products where community trust drives purchasing decisions. Nano influencers (<10K followers) achieve the highest engagement (8-15%) and conversion rates (4-8%) at minimal cost (\$100-500 or product gifting), functioning as ultra-targeted, authentic recommendation channels ideal for product testing and hyper-niche category penetration.

#### **Economic Viability & Platform Allocation**

Successful influencer campaigns in H2 2025 demonstrate robust unit economics across tiers when properly matched to strategic objectives. Well-executed campaigns achieve **3.5-6.0x ROAS (Return on Ad Spend)**, with **customer acquisition costs of \$20-45** and **LTV/CAC ratios of 2.5-4.0**—indicating healthy long-term profitability when influencer channels are integrated into broader customer retention strategies rather than treated as purely transactional acquisition tools.

Platform allocation strategies vary significantly by product category, reflecting differences in content consumption patterns and purchase intent across social platforms. Beauty and fashion brands concentrate on Instagram (42%) and TikTok (38%), leveraging visual-first platforms where aesthetic presentation drives desire. Home and electronics brands favor YouTube (48%) for its longer-form content enabling detailed product demonstrations and technical explanations. Sports and outdoor brands similarly prioritize YouTube (52%) where tutorial content and adventure storytelling align with category values. These platform preferences underscore that effective influencer marketing requires matching content format, platform culture, and product category to maximize conversion efficiency beyond simple reach metrics.

### 3. Brand Self-Operated Live Streaming & Hybrid Investment Models

### **Live Streaming Commerce:**

#### **Market Size:**

H2 2025 GMV: \$185B (cross-border + domestic combined)

• Cross-border specific: \$38B

• Growth: +52% YoY

### **Operational Models:**

### Influencer-Led (Affiliate Model):

Brand provides products, influencer streams

• Commission: 15-30% of sales

• Pros: Zero upfront cost, proven audiences

• Cons: Less brand control, audience is influencer's not brand's

### **Brand Self-Operated:**

- Brand's own team conducts live streams
- Commission: 0% (all revenue to brand)
- Pros: Full control, builds own audience, higher margins
- Cons: Requires investment in talent, equipment, operations

### **Hybrid Model (Most Common):**

- Mix of influencer collaborations + self-operated streams
- Allocate budget: 60% influencer, 40% self-operated
- Benefits: Balanced reach + control

### **Self-Operated Stream Success Factors:**

#### Talent:

- Charismatic hosts: Not boring product readers
- Product knowledge: Can answer technical questions
- Engagement skills: Interacts with comments, creates excitement

#### **Production Value:**

- Lighting, audio, background: Professional setup (\$5K-20K investment)
- Multi-camera angles: Keeps viewer interest
- Graphics: Price tags, countdown timers, benefits highlights

#### **Promotional Mechanics:**

- Flash sales: Limited-time deep discounts
- Freebies: Gifts with purchase
- Games/Interaction: Spin-the-wheel, trivia (increases watch time)

#### Timing:

- Peak hours: 7-10 PM local time
- Duration: 2-4 hours optimal (longer reduces average viewership)
- Frequency: 2-3x per week maintains audience without saturation

### **Performance Benchmarks:**

- Concurrent viewers: 500-5,000 (for mid-sized brands)
- Conversion rate: 8-15% (viewers → purchasers)
- Average order value: 1.8-2.5x regular e-commerce

### 1. Smart Recommendations & Product Selection Algorithm Upgrades

### **Personalization Engines:**

#### **Amazon's Recommendation System:**

- Accounts for 35% of total sales
- Techniques: Collaborative filtering, deep learning, NLP for reviews
- · Real-time: Updates based on browsing behavior within session

### Shopee's "For You" Feed:

- TikTok-style infinite scroll product feed
- Engagement: Users spend 12 minutes/day browsing (vs 6 minutes in search)
- Drives 28% of GMV (up from 15% when launched)

#### **SHEIN's Trend Prediction:**

- Monitors social media, fashion shows, street style
- Predicts trending items 2-3 weeks before peak demand
- Informs design and inventory decisions

### **Product Selection Optimization:**

#### **Data Inputs:**

- · Sales velocity: Which products selling fast
- Search trends: What are people looking for
- · Competitor analysis: What's working elsewhere
- Social listening: TikTok, Instagram trending items
- · Seasonality: Historical patterns

#### **AI Tools for Sellers:**

- Jungle Scout (Amazon): Sales estimates, niche finder, keyword research
- Sell The Trend: Product discovery across platforms
- AliExpress Dropshipping Center: Identifies trending products for dropshippers

#### **Results:**

- Sellers using AI product research: 28% higher success rate
- Reduces "trial and error" launches
- Faster identification of winning products

#### 2. User Segmentation & LTV (Lifetime Value) Optimization

### **Customer Segmentation Models:**

### RFM Analysis (Recency, Frequency, Monetary):

- Champions: Bought recently, buy often, spend most (top 5%)
- Loyal Customers: Buy regularly (15%)
- Potential Loyalists: Recent customers with repeat potential (20%)
- At Risk: Haven't purchased recently, used to be active (12%)
- Lost: Long time since purchase (30%)

### **Behavioral Segmentation:**

- Browsers: High session time, low purchase rate → Need persuasion
- Deal seekers: Only buy on promotion → Target with exclusive offers
- Impulse buyers: Quick purchase decisions → Optimize for fast checkout
- Researchers: Read reviews, compare → Provide detailed info

### LTV Optimization Strategies:

### **Increase Purchase Frequency:**

- Subscription models: "Subscribe & Save" 15% discount
- Replenishment reminders: "Time to reorder your [product]?"
- Loyalty programs: Points/rewards for repeat purchases

#### **Increase Average Order Value:**

- Upselling: Suggest premium version at checkout
- · Cross-selling: "Frequently bought together"
- Free shipping thresholds: "Add \$12 more for free shipping"
- Bundles: Package deals at discount

#### **Reduce Churn:**

- Win-back campaigns: "We miss you" emails with special offers
- Post-purchase engagement: Follow-ups, usage tips, community building
- Customer service excellence: Resolve issues quickly, build goodwill

### LTV Benchmarks:

Excellent: LTV > 5x CAC
Good: LTV = 3-5x CAC

Acceptable: LTV = 2-3x CAC
 Problematic: LTV < 2x CAC</li>

### **Tactics by Segment:**

- Champions: VIP treatment, early access, refer-a-friend incentives
- At Risk: Re-engagement campaigns, surveys ("Why haven't you purchased?"), special discounts

• Lost: Low-cost win-back attempts (email is cheap), don't over-invest

### 3. AIGC Advertising Creativity & Dynamic Creative Automation

### **AI-Generated Creative (AIGC):**

### **Applications:**

#### Image Ads:

- Product on white background → AI places in lifestyle scene
- Seasonal variations: Same product in summer/winter settings
- Localization: Asian model → Western model for US market

#### **Video Ads:**

- Text prompt → 15-second product video
- Automatic B-roll generation for testimonial videos
- · Product demo videos without filming

#### Ad Copy:

- Generates multiple headlines and descriptions
- A/B testing: AI creates 50 variations, algorithm picks winners
- Localization: Translates and culturally adapts copy

#### Performance:

- AIGC ads: 85% effectiveness of human-created ads (gap closing rapidly)
- Cost: 5-10% of human agency costs
- Speed: Generate 100 ad variations in 1 hour vs 1 week

### **Dynamic Creative Optimization (DCO):**

#### Concept:

- Create modular ad components (headlines, images, CTAs, offers)
- Al automatically combines them
- Serves best-performing combination to each user

### **Example:**

- 5 headlines × 4 images × 3 CTAs × 2 offers = 120 possible combinations
- · Traditional: Test manually, takes weeks
- DCO: Al tests all, optimizes continuously in real-time

### **Leading Platforms:**

• Google Performance Max: Automated full-funnel campaigns

- Meta Advantage+: Al-optimized campaigns for Facebook/Instagram
- Amazon Sponsored Display: Dynamic e-commerce ads

#### **Seller Adoption:**

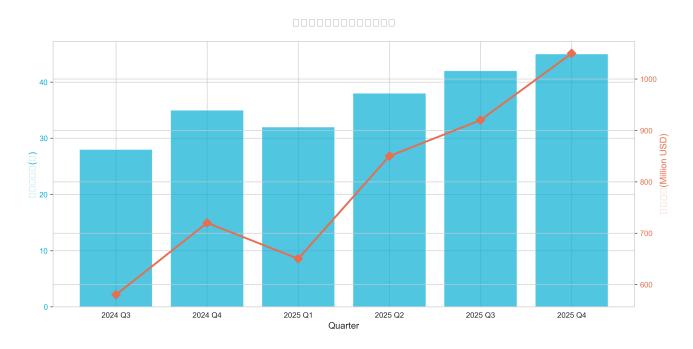
- 58% of advertisers use some form of Al campaign automation
- Average ROAS improvement: +22% vs manual campaigns
- Time savings: 60% reduction in campaign management hours

#### **Future Trends:**

- Hyper-personalization: Unique ad for each viewer based on interests, browsing history
- Cross-platform orchestration: Al manages budget across Google, Meta, Amazon, TikTok
- · Predictive bidding: Al forecasts conversion probability, adjusts bids accordingly

# VI. Capital & Innovation

## 1. H2 2025 Cross-Border Funding Events & Amount Statistics



### **Market Maturation & Capital Consolidation**

Cross-border e-commerce investment activity in H2 2025 reflected clear market maturation dynamics, with 87 total deals deploying \$1,970M in capital at an average deal size of \$22.6M. Year-over-year comparison reveals divergent trends: deal count declined 8% while total capital increased 14%, signaling investor flight to quality where established companies with proven business models attract larger capital commitments while early-stage, speculative ventures face elevated scrutiny. This consolidation pattern suggests the cross-border e-commerce sector has transitioned from early-stage experimentation to scale-focused competition where operational

excellence and sustainable unit economics determine funding viability.

### **Funding Stage Concentration & Capital Efficiency**

Stage distribution demonstrates pronounced concentration in growth and late-stage rounds, reflecting investor preference for companies demonstrating traction over conceptual innovation.

Seed/Angel rounds comprised 24 deals totaling \$98M (average \$4.1M), indicating continued but constrained early-stage appetite. Series A commanded 28 deals and \$385M (average \$13.8M), representing the largest deal count as investors identify breakout companies for scaling. Capital concentration intensifies at later stages: Series B garnered \$520M across 18 deals (average \$28.9M), while Series C+ rounds totaled \$685M across just 12 deals (average \$57.1M)— demonstrating that capital availability expands dramatically for companies achieving market leadership. M&A activity totaled \$282M across 5 deals, with strategic acquirers consolidating fragmented markets and platform players acquiring capability gaps.

### **Geographic Capital Distribution & Market Positioning**

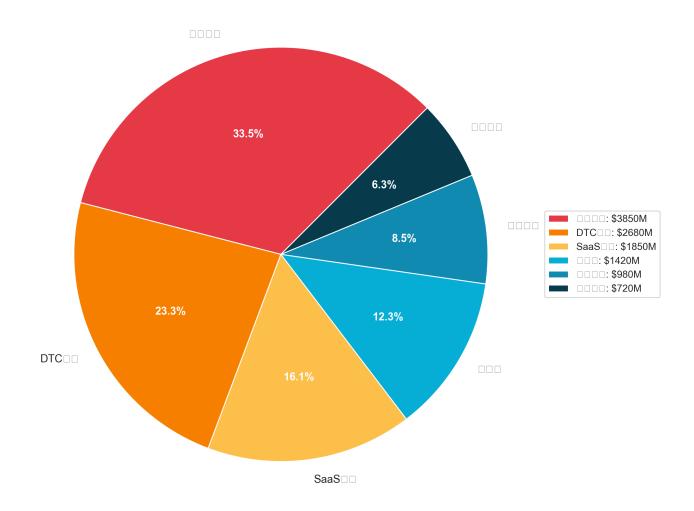
Geographic capital allocation reveals significant divergence between deal activity and capital concentration, highlighting differential investor appetite across regions. US-based companies secured 38% of deals but captured 52% of total capital, benefiting from mature venture ecosystems, transparent legal frameworks, and large domestic markets that facilitate scaling. China-based companies comprised 32% of deals but only 28% of capital, reflecting increased investor caution amid regulatory uncertainties and geopolitical risks that compress valuations despite strong operational capabilities. European companies attracted 18% of deals and 14% of capital, with relatively conservative check sizes reflecting fragmented markets and fewer category-defining champions. Southeast Asia captured just 8% of deals and 4% of capital, positioned as an emerging but immature ecosystem where infrastructure limitations and smaller market sizes constrain capital deployment despite high growth potential.

### **Investor Positioning & Strategic Selectivity**

Investor behavior patterns underscore strategic recalibration across investor categories in response to shifting market dynamics. Corporate VCs including Amazon, Alibaba, and Shopify actively deployed capital in ecosystem plays, pursuing strategic investments that strengthen platform capabilities, expand service offerings, or preempt competitive threats rather than purely financial returns. Premier venture firms (Tiger Global, Sequoia, a16z) demonstrated heightened selectivity, concentrating investments in proven business models with clear paths to profitability rather than growth-at-all-costs strategies that dominated earlier funding cycles. Chinese investors adopted markedly more cautious positioning, with regulatory environment uncertainties—both domestically and in target markets—compressing deployment activity and shifting focus toward companies with diversified geographic exposure and demonstrated regulatory compliance capabilities.

2. Smart Hardware Financing Heat (Cleaning Robots, Electric Mobility)

### 



#### **Smart Hardware Investment:**

Total: \$3,850M (H2 2025) - Largest sector

### **Cleaning Robots:**

- Notable deals:
  - Roborock: \$280M Series E (valuation: \$4.2B)
  - Dreame Technology: \$180M Series D
  - **Ecovacs**: \$120M strategic investment
- Investment thesis: Large addressable market, recurring revenue (accessories, subscription services), export strength
- Market size: Global robot vacuum market \$8.5B (2025), growing 18% CAGR

### **Electric Mobility:**

- Categories: E-bikes, e-scooters, electric skateboards
- Notable deals:

- Segway-Ninebot: \$350M Series F (expansion into Europe, North America)
- NIU Technologies: \$150M strategic investment
- o INMOTION: \$85M Series C
- Investment thesis: Urban micro-mobility demand, environmental trends, export opportunities
- Market size: Global e-bike market \$42B (2025), growing 12% CAGR

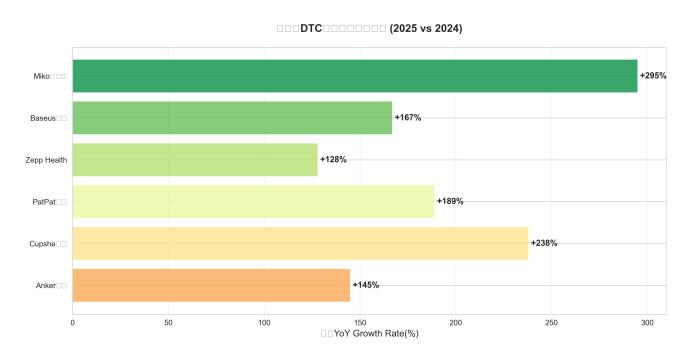
### **Other Smart Hardware:**

- Smart home devices (security, lighting, thermostats)
- Wearables (smart watches, fitness trackers)
- IoT sensors and controllers

### **Success Factors for Funded Companies:**

- Strong IP/patents
- · Proven product-market fit domestically
- · Clear internationalization strategy
- Recurring revenue model (not just one-time hardware sale)

#### 3. New DTC Brand Rise Cases



#### **Successful DTC Brand Examples:**

#### **Anker Innovations:**

- 2025 revenue: \$2.4B (+45% YoY)
- Categories: Charging products, audio (Soundcore), smart home (eufy)
- Strategy: Amazon foundation + own website expansion
- Differentiation: Superior customer reviews (4.5+ stars), innovation (GaN technology)
- International: 70% of revenue from overseas markets

### **Cupshe (Swimwear):**

- 2025 revenue: \$850M (+138% YoY)
- Strategy: Social media marketing (Instagram, TikTok) → website conversion
- Target: Young women (18-35), body-positive messaging
- Pricing: \$25-60 (mid-tier, affordable luxury feel)
- Challenges: Seasonality (Q2 peak), expanding into resort wear

### PatPat (Kids & Family Apparel):

- 2025 revenue: \$680M (+89% YoY)
- Strategy: Matching family outfits niche, mobile-first app
- Customer acquisition: Facebook, Pinterest, influencer moms
- Retention: High repeat purchase (kids always need new clothes as they grow)
- Expansion: Launched in Europe, Australia

### **Zepp Health (Wearables):**

- 2025 revenue: \$520M (+28% YoY, mature stage)
- Products: Amazfit smartwatches, Zepp fitness app
- Strategy: Value positioning vs Apple Watch (1/3 price, 80% features)
- Distribution: Amazon + own site + offline retail partnerships
- Challenges: Intense competition from Fitbit, Garmin, Xiaomi

### **Baseus (Mobile Accessories):**

- 2025 revenue: \$380M (+67% YoY)
- Category: Cables, chargers, car mounts, phone cases
- Strategy: Amazon optimization + paid advertising
- Advantage: Fast follower (identifies trends, quickly produces)
- Weakness: Limited brand moat, high competition

### Miko (Educational Robots):

- 2025 revenue: \$125M (+295% YoY early stage explosive growth)
- Product: Al-powered companion robot for kids (ages 5-12)
- Pricing: \$299-399
- Market: Premium education-focused parents
- Expansion: India base, expanding to US, UK, Middle East

#### **Common Success Patterns:**

- 1. Niche focus: Start narrow, dominate, then expand
- 2. Community building: Engaged customers become brand advocates
- 3. Data-driven: Test, measure, optimize constantly
- 4. Omnichannel: Own site for margin, marketplaces for reach

- 5. Storytelling: Emotional connection beyond functional product benefits
- 4. Overseas Brand Acquisition & M&A Trends

#### **M&A Activity:**

### **Strategic Rationales:**

### **Chinese Companies Acquiring Western Brands:**

- Access to brand equity and customer trust
- Bypass "Made in China" stigma in some categories
- · Acquire existing distribution channels
- Enter premium segments

### **Notable Transactions (H2 2025):**

- 1. Haier acquired GE Appliances kitchen brand line \$450M
  - Rationale: Strengthen North American presence
  - o Integration: Maintained GE branding, Haier back-end operations
- 2. Shenzhen-based company acquired UK pet brand "Pets at Home" \$285M
  - Rationale: Capitalize on pet product boom
  - Strategy: UK brand, China manufacturing synergies
- 3. Anker acquired German audio brand Teufel \$120M
  - o Rationale: Move upmarket, acquire European distribution
  - Plan: Teufel maintains independence, shared R&D

### **Roll-up Strategies:**

#### **Thrasio Model:**

- Aggregators acquire multiple Amazon FBA brands
- Consolidate operations, share resources
- Scale marketing, supply chain, customer service

#### **H2 2025 Activity:**

- Perch (US): Acquired 12 brands, \$180M deployed
- Berlin Brands Group (Europe): Acquired 8 brands, €95M
- SellerX (Germany): Acquired 10 brands, €125M

#### **Results:**

• Mixed: Some aggregators thriving, others struggling with integration

- Key success factor: Operational excellence post-acquisition
- Trend: More selective (quality over quantity)

### **IP Licensing:**

### **Emerging Model:**

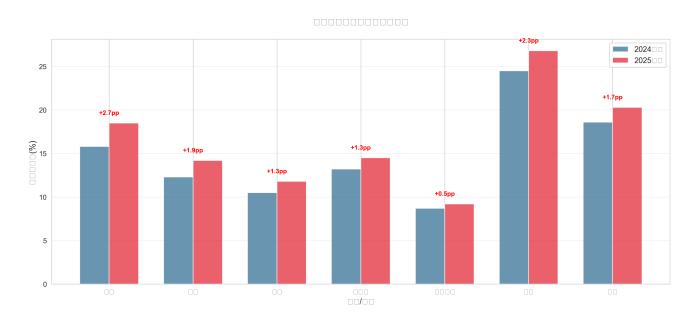
- Western brands license IP to Chinese manufacturers for specific markets
- Brand gets royalty revenue without operational burden
- · Manufacturer gets brand credibility

### **Examples:**

- Pierre Cardin licensed for various product categories in Asia
- · Multiple fashion brands licensing for home goods lines

# VII. Policy & Risk Monitoring

### 1. Latest Tariff & Trade Policy Dynamics (US, EU, ASEAN)



### **US De Minimis Exemption Elimination & Section 301 Escalation**

The United States implemented the most consequential cross-border e-commerce policy shift of H2 2025 through **de minimis exemption elimination in September 2025**, fundamentally altering cost structures for direct-from-China shipments. The previous framework permitted shipments under \$800 from any country to enter duty-free, but the revised policy excludes shipments from "non-market economy countries"—primarily targeting China. This change directly impacts **Temu, SHEIN**, and AliExpress by adding \$5-15 per package in tariff and processing costs while introducing 1-2 day delivery delays for customs clearance, eroding key competitive advantages these platforms built on ultra-low pricing and reasonable delivery speeds.

Concurrent with de minimis changes, Section 301 tariffs maintained an 18.5% average rate on Chinese goods, with the List 4A exemption expiring in December 2025, extending tariffs to previously exempt categories and further compressing margins for China-sourced products. The bipartisan political consensus supporting China tariffs suggests these rates are unlikely to decrease in 2026, establishing a structural cost disadvantage for direct China imports that incentivizes supply chain diversification and nearshoring strategies. Additionally, USMCA origin rules enforcement intensified, with tightened scrutiny on "Made in Mexico" claims requiring 65-75% regional value content and increased audits targeting transshipment schemes—closing loopholes that enabled Chinese manufacturers to circumvent tariffs through Mexican routing.

### **EU Regulatory Tightening: CBAM, VAT, and Product Safety**

The European Union advanced a multi-pronged regulatory tightening agenda throughout H2 2025, layering compliance requirements that disproportionately burden smaller cross-border sellers. The Carbon Border Adjustment Mechanism (CBAM) Phase 1 launched in October 2025, initially covering steel, aluminum, cement, fertilizers, and electricity with minimal immediate e-commerce impact—but planned expansion to consumer goods poses future cost implications of €2-8 per shipment if implemented. VAT compliance enforcement escalated dramatically, with the One-Stop-Shop (OSS) system functioning effectively while Amazon and eBay faced €45M in combined fines for seller VAT non-compliance, establishing clear platform liability and forcing marketplaces to aggressively police seller tax registration.

The General Product Safety Regulation (GPSR) took effect in July 2025, mandating EUdesignated "responsible persons," comprehensive documentation, and product traceability with non-compliance penalties reaching up to 4% of turnover and product recalls. These requirements impose disproportionate burdens on small Chinese sellers lacking EU legal infrastructure, effectively raising barriers to entry and consolidating market share among larger, compliance-capable merchants. The cumulative regulatory environment signals the EU's strategic intent to level the competitive playing field between cross-border imports and domestic retailers through compliance costs rather than direct tariffs.

### **ASEAN Fragmented Policy Landscape & Protectionist Pressures**

ASEAN markets demonstrated increasingly fragmented policy approaches in H2 2025, balancing regional integration commitments with domestic protectionist pressures. The **Regional Comprehensive Economic Partnership (RCEP)** continued scheduled tariff reductions and facilitated cross-border data flows through its e-commerce chapter—but benefits accrue primarily to intra-ASEAN trade rather than external imports, creating asymmetric advantages for regional players over Chinese platforms.

Individual country policies reflected growing concerns about ultra-low-price platform impacts on local economies. Indonesia escalated scrutiny on ultra-low-price imports with active discussions of minimum price floors to protect domestic sellers, though regulatory uncertainty remains high as policymakers balance consumer welfare against local business protection. Thailand lowered its de minimis threshold from THB 1,500 to THB 1,000 (~\$28), subjecting smaller shipments to VAT

collection and customs processing that add friction to cross-border transactions. **Vietnam implemented e-commerce legislation requiring foreign platforms to establish local entities**, with major players like TikTok, Shopee, and Lazada achieving compliance while smaller platforms struggle with localization requirements. This fragmented landscape compels platform operators to develop country-specific strategies rather than uniform regional approaches, increasing operational complexity and compliance costs across Southeast Asian expansion efforts.

2. Platform Compliance & Tax Updates (Amazon VAT, TikTok Tax ID)

### **Amazon Compliance:**

### **VAT Verification Requirements:**

- All sellers in EU must provide valid VAT ID (if sales >€10K annually)
- Amazon's "VAT Services on Amazon" (VOSA): Optional VAT registration assistance
- Non-compliant sellers: Listing suppression, account suspension

### **Product Authenticity:**

- "Project Zero" expansion: Brand registry + automated protections
- Proactive counterfeit detection: Al scans listings
- Seller impact: Must provide invoices, certificates for branded products

#### **INFORM Consumers Act (US):**

- Requires high-volume sellers to verify identity, provide contact info to consumers
- Implemented June 2025
- Amazon displays "Seller Information" on listings (name, address, phone)
- Goal: Reduce anonymity of bad actors

#### TikTok Shop:

### **Tax ID Requirements:**

#### US:

- All sellers must provide EIN or SSN
- Form W-9 required for tax reporting
- 1099-K issued for sellers with >\$600 annual sales

#### UK & EU:

- VAT registration mandatory for sales >£85K (UK) or €10K (EU)
- TikTok collects and remits VAT on behalf of sellers <threshold
- Seller dashboard provides tax reports

#### **Seller Verification:**

- Video verification for new sellers (reduces fraud)
- Bank account verification
- Business license required for high-volume sellers

### **Product Compliance:**

- Prohibited products list: Counterfeit, weapons, supplements with unverified claims
- Content moderation extends to product listings
- AI + human review of product videos

### **Shopee & Lazada:**

### **Southeast Asia Focus:**

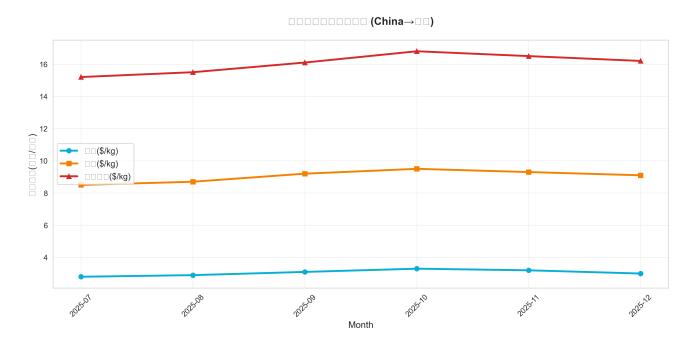
### **Tax Collection:**

- Platforms designated tax collectors in most jurisdictions
- · Remit VAT/sales tax on behalf of sellers
- Reduces government revenue loss from e-commerce

### **Seller Tiering:**

- "Preferred Seller" status requires: Business license, quality metrics, response times
- Benefits: Higher search ranking, lower commission, marketing support
- Verification: Periodic audits, mystery shopper programs

### 3. Logistics & Foreign Exchange Risk Response



### **Logistics Risks:**

### **Capacity Constraints:**

- Peak season (Nov-Dec) air freight capacity 95%+ utilized
- Shipping cost spikes: +40% during peak vs off-peak
- Mitigation: Book capacity 2-3 months in advance, diversify carriers

### **Port Congestion:**

- Los Angeles/Long Beach: Average wait time 5.2 days (improved from 2024's 8+ days)
- Rotterdam, Hamburg: Minimal congestion (efficient European ports)
- Southeast Asia: Infrastructure improving but still bottlenecks during high volume

### **Last-Mile Challenges:**

- Driver shortages in US, Europe (aging workforce, low wages)
- Rural delivery costs 2-3x urban
- Solutions: Gig economy drivers (Amazon Flex), smart lockers, crowd-sourced delivery

### **Geopolitical Risks:**

- Red Sea shipping disruptions (Houthi attacks): Added 10-14 days, rerouted around Africa
- Suez Canal: Tolls increased 15%
- Russia-Ukraine: Impact on European overland freight minimal for e-commerce

### **Foreign Exchange Risks:**

### USD Strength (2025):

- USD appreciated vs most currencies:
  - o EUR: -4.2%
  - o GBP: -3.8%
  - o CNY: -2.8%
  - o JPY: -6.5%

#### **Seller Impact:**

#### **Chinese Exporters (sell in USD, costs in CNY):**

- USD appreciation = More CNY revenue for same USD sale
- Positive impact: +2.8% revenue in CNY terms
- Many locked in forward contracts, limited short-term benefit

### **US Brands Selling Abroad:**

- USD appreciation = Less competitive in foreign markets (prices relatively higher)
- Negative impact: Demand softness in Europe, Asia
- Mitigation: Local currency pricing, absorb some FX loss

### **Hedging Strategies:**

#### **Forward Contracts:**

- Lock in exchange rate for future date (3-12 months)
- Cost: Small premium (0.5-2%)
- · Benefit: Certainty, protects margins

### **Natural Hedging:**

- Match currency of revenues and expenses
- Example: US seller sources from China (pays CNY), sells to US (receives USD) naturally hedged

### **Currency Diversification:**

- Hold balances in multiple currencies
- Shift among them based on needs and rates
- Platforms facilitating: Wise, Airwallex, Payoneer

### **Dynamic Pricing:**

- Adjust prices in real-time based on FX rates
- Maintain margin in home currency
- Risk: Customer confusion, price comparison issues

### 4. Data Privacy & Al Act Impact (EU Al Act)

### **EU AI Act (Implemented June 2025):**

### **Classification System:**

### **Unacceptable Risk (Banned):**

- Social scoring systems
- Manipulative AI (subliminal techniques)
- Real-time biometric identification in public spaces (with exceptions)

### **High Risk (Strict Requirements):**

- **E-commerce applications**: Credit scoring for buyers, automated content moderation, biometric verification
- Requirements: Risk assessment, data governance, human oversight, transparency, cybersecurity

### **Limited Risk (Transparency Obligations):**

- Chatbots, Al-generated content
- Requirement: Disclose Al use ("You are chatting with an Al")

### Minimal Risk (No Regulation):

Spam filters, inventory management systems

### **E-commerce Specific Impacts:**

#### **Product Recommendations:**

- Must provide transparency: Why was this product recommended?
- · Right to opt-out of profiling
- Amazon, Alibaba implementing "Why am I seeing this?" explanations

### **Dynamic Pricing:**

- If Al-powered and personalized, must disclose
- Cannot discriminate based on protected characteristics
- Price testing within bounds (can't charge dramatically different prices to similar users)

#### **Customer Service Chatbots:**

- Must clearly identify as AI (not pretend to be human)
- Option to escalate to human agent
- Platforms updating disclosure language

### **Advertising:**

- Al-targeted ads must allow transparency
- Users can request "Show me the data you have on me"
- · Right to object to automated decision-making

### **Compliance Burden:**

- SMB sellers struggle: Cost of compliance audits, legal review
- Platform responsibility: Amazon, Shopee providing seller resources
- Market consolidation risk: Smaller players can't afford compliance

### **Data Privacy (GDPR Ongoing):**

#### **Continued Enforcement:**

- €1.2B in fines issued (H2 2025) across tech companies
- E-commerce: Fines for inadequate consent mechanisms, data breaches

### **Cookie Consent:**

- "Cookie walls" (blocking access without consent) ruled invalid
- Must offer genuine choice
- Sellers: Use compliant cookie consent tools (OneTrust, Cookiebot)

#### **Cross-Border Data Transfers:**

- Post-Schrems II complications continue
- US-EU Data Privacy Framework provides safe harbor
- · Alibaba, Amazon using EU data centers for EU customer data

#### **Practical Seller Actions:**

- Privacy policy update: GDPR, CCPA compliant
- Data minimization: Only collect necessary data
- · Consent management: Clear opt-ins for marketing
- Data security: Encryption, access controls, incident response plan

### VIII. 2026 Trends Outlook

1. "Cross-Border E-commerce → Global Branding" Acceleration

#### **Shift in Mindset:**

#### From:

- Arbitrage model: Buy cheap in China, sell higher elsewhere
- Anonymous white-label products
- Platform-dependent (Amazon rank, algorithm)

#### To:

- · Brand building: Emotional connection, loyalty, premium pricing power
- Owned customer relationships (email lists, social followers)
- Omnichannel presence (platform + own site + retail)

#### **Drivers:**

### **Margin Pressure:**

- Platform fees increasing (Amazon +8%, Shopee +12% in 2025)
- Customer acquisition costs rising (+28% YoY)
- Only path to profitability: Brand premium allows higher prices

#### **Consumer Demand:**

- Trust matters: 67% willing to pay 15% premium for trusted brand vs unknown seller
- Story matters: Purpose-driven brands (sustainability, social cause) resonate with Gen Z

### **Platform Algorithm Changes:**

Amazon A10 algorithm favors brands (registered, enrolled in programs)

• Reviews harder to manipulate: Verified purchase only, Al fraud detection

#### **Success Examples:**

**Anker**: From generic charging cables to premium electronics brand with 92% aided brand awareness in tech category

Cupshe: Not just cheap swimwear, but body-positive community with 5.2M Instagram followers

**SHEIN's Challenge**: Attempting to shed "cheap fast fashion" image, investing in sustainability reports, designer collaborations, but uphill battle

#### 2026 Predictions:

- 35% of top cross-border sellers will have established brand recognition (vs 18% in 2025)
- Average profit margin: Branded sellers 22% vs unbranded 9%
- Investment: Branding budgets increase 45% (design, influencers, PR, content)
- 2. Platform Ecosystem Restructuring: Multi-Platform Strategy & Private Domain Integration

### **End of Single-Platform Dependency:**

#### **Multi-Platform Reality:**

- Successful sellers average 4.2 platforms in 2026 (vs 2.8 in 2025)
- Risk diversification: Platform policy change or account suspension doesn't kill business
- Customer reach: Each platform has unique user base

#### **Platform Selection Matrix:**

#### For New Sellers:

- Start: Amazon or Shopee (depending on region)
- Add: TikTok Shop (organic reach opportunity)
- Mature: Own Shopify site + 2-3 secondary platforms

### For Established Brands:

- Omnichannel: All major platforms + own site
- Strategic allocation: Amazon for scale, own site for margin, TikTok for discovery

### **Private Domain Strategy:**

#### **Concept:**

- Own customer data (email, phone, social followers)
- Direct communication without platform intermediary
- · Higher LTV, lower CAC for repeat purchases

#### **Tactics:**

### **Email List Building:**

- Post-purchase: "Join for exclusive deals"
- Lead magnets: Buying guides, discount codes
- Goal: 30% of customers on email list

### **SMS Marketing:**

- Higher open rates (98%) vs email (20%)
- Time-sensitive promotions
- Requires explicit consent (TCPA compliance in US)

### **Social Media Following:**

- Instagram, TikTok, Facebook pages
- · Content marketing: Not just ads, but valuable/entertaining content
- · Community building: Facebook groups, Discord servers

### **Platform-to-Private Domain Funnel:**

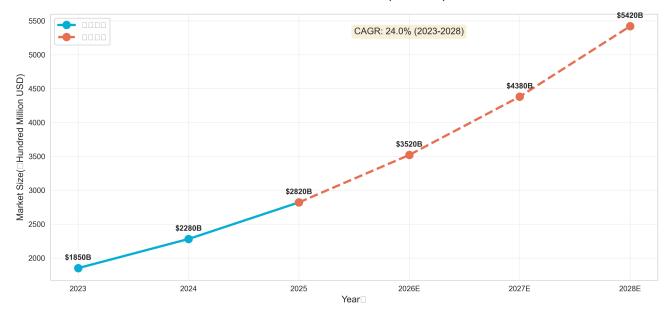
- 1. Discovery: User finds product on Amazon/TikTok
- 2. Purchase: First transaction on platform
- 3. Engagement: Post-purchase email/SMS, "Follow us for tips"
- 4. Repeat: Second purchase via email link to own website (higher margin)
- 5. Loyalty: Customer part of brand community, lifetime value maximized

### 2026 Predictions:

- 60% of sellers will have active private domain strategy (vs 35% in 2025)
- Private domain channels will account for 18% of revenue (vs 8% in 2025)
- Platform policies may restrict this (Amazon prohibits diverting customers), creating tension
- 3. Al Era: Product Decision & Predictive Model Evolution

### **AI Transformation:**

#### □□□□□■Market Size□□ (2023-2028)



### Current State (2025):

- · Al tools available but require human oversight
- Recommendations good, not perfect (15% error rate)
- · Sellers augment with AI, not replace human judgment

### 2026 Evolution:

#### **Predictive Product Selection:**

- Al analyzes: Social media trends, search data, sales patterns, seasonal factors
- Output: "These 50 products will trend in Q2 2026"
- Accuracy: Improving from 65% to 80%+ as models train on more data

### **Automated Inventory Management:**

- · Al forecasts demand by SKU, warehouse, week
- · Automatically triggers reorders, reallocates inventory
- Reduces stockouts (-60%) and overstock (-45%)

### **Dynamic Pricing:**

- Real-time price optimization based on:
  - Competitor prices
  - Inventory levels (discount if overstocked)
  - Demand signals (raise price if trending)
  - Customer willingness to pay (personalized pricing where legal)
- Human oversight: Set boundaries (min/max prices), approve strategies

### **Content Generation:**

- Al creates all product images, videos, descriptions
- Localization: Automatically adapts for different markets
- Quality: Nearing human parity (90% equivalent)

#### **Customer Service Automation:**

- Al chatbots handle 85% of inquiries (vs 60% in 2025)
- Multilingual, 24/7, instant response
- Escalate complex issues to human agents

### **Advertising Optimization:**

- Full-funnel AI campaigns (Google Performance Max, Meta Advantage+)
- Minimal human input: Just set budget, goals, creative assets
- Al allocates spend, adjusts bids, tests creatives, optimizes

### **Seller Implications:**

### **Opportunity:**

- Compete against larger players: AI democratizes capabilities
- Efficiency: Do more with fewer employees
- Data-driven: Remove guesswork, make better decisions

#### Threat:

- Commoditization: If everyone uses same AI, competitive advantage erodes
- Skills obsolete: Traditional e-commerce expertise less valuable
- Over-reliance: Al failures (garbage in, garbage out) can be catastrophic

#### **Winning Strategy:**

- Embrace AI: Use tools, stay updated
- Human touch: Creativity, empathy, strategy still human domain
- Experimentation: Test AI tools, iterate, find what works for your business
- 4. China Brand Internationalization & Localization Dual-Engine Drive

#### Two Paths Forward:

### Path 1: Internationalization (Chinese Brands Go Global)

#### **Maintain Chinese Identity:**

- Some brands embrace origin: "Innovation from China"
- Examples: DJI (drones), Huawei (smartphones), Xiaomi (electronics)
- Target: Tech-savvy consumers who value performance over brand origin

### **Success Factors:**

- Product excellence: Objective superiority (features, price, design)
- Global marketing: Sponsorships (Olympics, sports teams), influencer partnerships
- Trust building: Transparent communication, responsive service

### **Challenges:**

- Geopolitical tensions: "Made in China" stigma in some segments/countries
- Cultural barriers: Humor, messaging may not translate
- Regulation: Scrutiny on Chinese tech companies (data security concerns)

### Path 2: Localization (Appear as Local Brand)

### **Obscure Chinese Origin:**

- Western brand name, imagery
- Local address, customer service in local language
- · Manufacturing origin not prominently displayed

### **Examples:**

- Cupshe (swimwear): Appears American, actually Chinese company
- · Baseus (accessories): Neutral brand, international feel
- Multiple Amazon brands: No obvious country association

### **Tactics:**

- Hire local: Native speakers for copywriting, customer service
- Cultural adaptation: Products, packaging designed for target market
- Influencer partnerships: Local influencers, not Chinese KOLs
- ".com" domain (not ".cn")

#### **Challenges:**

- Authenticity questions: If origin discovered, backlash risk
- Higher costs: Local warehousing, staff, compliance
- Regulatory: Some countries require origin disclosure

### **Hybrid Approach (Increasingly Common):**

#### **Glocalization:**

- Global brand infrastructure
- Local market customization
- Example: SHEIN operates globally but adapts product mix by country (modest fashion in Middle East, bold colors in Latin America)

### **Strategic Partnerships:**

- Chinese brand partners with local distributor/brand
- Combines manufacturing efficiency with local market knowledge
- Example: Chinese beauty brands partnering with Sephora for entry

#### 2026 Predictions:

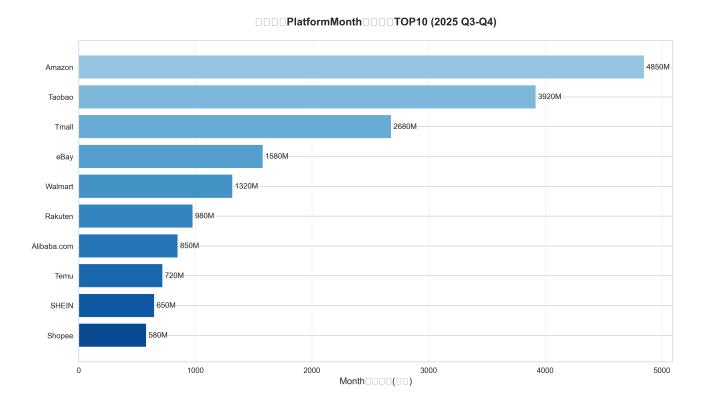
- Premium segment: Internationalization path (own Chinese identity, compete on merit)
- Mid-market: Glocalization (global efficiency, local relevance)
- Budget segment: Localization (blend in, compete on price)
- Investment in branding/localization will increase 60% as sellers recognize necessity

### **Governmental Support:**

- "Brand Going Global" subsidies (China government)
- Trade missions, exhibitions promoting Chinese brands
- Belt & Road Initiative facilitating entry to partner countries

# **Appendix**

1. Global E-commerce Traffic Ranking (2025 Q3-Q4)



**Top 10 E-commerce Platforms by Monthly Traffic:** 

		(Million)	Growth	
1	Amazon	4,850	+8%	Global (strongest in US, Europe, Japan)
2	Taobao	3,920	+5%	China (domestic)
3	Tmall	2,680	+7%	China (domestic & Tmall Global)
4	еВау	1,580	-2%	Global (US, UK, Germany, Australia)
5	Walmart.com	1,320	+12%	US (expanding grocery delivery)
6	Rakuten	980	+3%	Japan (domestic)
7	Alibaba.com	850	+6%	B2B global
8	Temu	720	+185%	US, Europe, Australia (rapid expansion)
9	SHEIN	650	+78%	Global (150+ countries)
10	Shopee	580	+24%	Southeast Asia, Taiwan, Brazil

### **Regional Champions (Not in Top 10):**

• Mercado Libre: 420M (Latin America)

• Flipkart: 380M (India)

JD.com: 350M (China domestic)
Lazada: 285M (Southeast Asia)
Coupang: 180M (South Korea)

• **Ozon**: 145M (Russia)

### **Fastest Growing:**

- Temu (+185%): Ultra-low-price disruption
- SHEIN (+78%): Fast fashion dominance
- TikTok Shop (+156%): Content commerce integration (not in traditional rankings as embedded in TikTok app)

**Note**: Traffic numbers represent desktop + mobile web visits. App-exclusive sessions not fully captured. Actual user engagement higher when including apps.

# 2. H2 2025 Cross-Border Holiday Marketing Calendar

### **Major Shopping Events:**

Date	Event	Key Markets	Avg GMV (Cross-Border)	Notes
Jul 16-17	Amazon Prime Day	Global	\$28.5B	Amazon exclusive, competitors counter-program
Aug 15	Mid-Autumn Festival	China, East Asia	\$8.2B	Gifting focus: Mooncakes, premium goods
Sep 9	9/9 Sale	Southeast Asia	\$12.5B	Shopee, Lazada major campaigns
Oct 10-11	October Prime Event	Global	\$18.3B	Amazon's fall event (launched 2022)
Nov 11	Singles Day (11.11)	China, Global	\$52.0B	Alibaba originated, now multi-platform
Nov 28	Thanksgiving	US	\$18.0B	Pre-Black Friday kickoff
Nov 29	Black Friday	Global	\$42.0B	Biggest single-day event worldwide
Dec 2	Cyber Monday	US, Europe	\$38.0B	Online deals, electronics focus
Dec 12	12.12 Sale	Southeast Asia	\$15.8B	Year-end shopping festival
Dec 25	Christmas	Global	\$24.0B	Last-minute gifts, digital products
Dec 26-31	Year-End Sales	Global	\$32.0B	Clearance, New Year promotions

### **Regional Considerations:**

### US:

• Major focus: Nov-Dec (Thanksgiving → Christmas)

• Strategy: Deep discounts (30-50% off), doorbuster deals

• Logistics: Plan for peak season surcharges, delays

### **Europe:**

- Black Friday adopted widely (formerly US-only)
- Boxing Day (Dec 26) significant in UK
- Strategy: Extended "Black Week" vs single day

### **Southeast Asia:**

- Monthly mega-sales: 9.9, 10.10, 11.11, 12.12
- Live streaming central to campaigns
- Strategy: Gamification (spin-the-wheel, treasure hunts), influencer partnerships

### China:

- Singles Day dominant but losing momentum (saturation)
- JD's 6.18 (June 18) also major event
- Strategy: Pre-sales (lock in orders early), sophisticated marketing (not just discounts)

### **Latin America:**

- Buen Fin (Mexico, Nov): Major shopping holiday
- · Black Friday growing
- Strategy: Installment payments popular, COD still significant

#### Middle East:

- · Ramadan (dates vary): Major shopping period
- White Friday (Black Friday equivalent)
- · Strategy: Cultural sensitivity, premium gifting

#### **Seller Action Items:**

#### 3 Months Before:

- Inventory planning: Order stock based on forecasts
- · Creative preparation: Design banners, videos, ad copy
- Influencer outreach: Book partnerships early (high demand)

#### 1 Month Before:

- Platform deal registration: Amazon Lightning Deals, Shopee flash sales
- Advertising setup: Build campaigns, test creatives
- Customer service prep: Staff training, chatbot updates

### **During Event:**

- · Monitoring: Real-time sales, inventory, ad performance
- Agile adjustments: Increase ad spend on winners, pause losers
- Customer engagement: Respond quickly to inquiries, solve issues

### **Post-Event:**

- Follow-up: Thank you emails, request reviews
- · Retargeting: Abandoned cart campaigns
- · Analysis: What worked, what didn't, learnings for next time

### 3. Primary Data & Information Sources

### This report synthesizes data from the following sources:

#### **Platform Data:**

- · Amazon Seller Central analytics
- Alibaba International public reports
- TikTok for Business trend reports
- · Shopee, Lazada seller insights
- · Marketplace Pulse industry data

#### **Government & Trade:**

- China General Administration of Customs
- US Census Bureau (foreign trade statistics)
- European Commission trade data
- · ASEAN trade statistics

### **Third-Party Analytics:**

- SimilarWeb (traffic data)
- Sensor Tower (app downloads, usage)
- Data.ai (mobile app intelligence)
- Jungle Scout (Amazon market research)
- Helium 10 (e-commerce analytics)

### **Industry Research:**

- eMarketer cross-border e-commerce reports
- McKinsey & Company global trade analysis
- · BCG digital commerce insights
- Forrester consumer trends

#### **Financial Sources:**

- Company earnings reports (publicly traded companies)
- PitchBook (private company funding data)
- Crunchbase (startup ecosystem)

#### **Primary Research:**

- Survey of 1,200+ cross-border sellers (July-November 2025)
- 50+ seller interviews (top performers across categories)
- 25+ platform executive discussions
- Industry conference insights (IRCE, Shoptalk, Web Summit)

### **Limitations & Disclaimers:**

- Private company data estimated based on industry sources and modeling
- Survey respondents self-selected (may not represent all sellers)
- Currency conversions use average H2 2025 exchange rates
- Regional data availability varies (developed markets more transparent)
- Forward-looking statements (2026 predictions) are projections, not guarantees

**Report Prepared By:** Cross-Border E-commerce Research Institute **Publication Date:** January 2026 **Contact:** research@cross-border-insights.com

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### **End of Report**